

Form Serial No.: |\_|\_|

Signature of Issuing Officer:

**High Court of Judicature at Allahabad  
Allahabad**

**TENDER DOCUMENT**

Sealed tenders are invited from reputed Original computer hardware manufacturers/their authorized dealers only for the supply, installation and commissioning of Desktop Computers, Laser Printers and UPS's for the Allahabad High Court and its Bench at Lucknow as mentioned in Part-2 of Technical Bid. Selected vendor will be required to supply, install, configure Hardwares /Software items as per the requirement of Allahabad High Court.

This tender document consists of three parts “

Part-1: "TERMS & CONDITIONS".

Part-2: " TECHNICAL BID".

Part-3: " FINANCIAL BID".

Part-4: "FORMAT OF CONVEYANCE DEED"

Part-5: "FORMAT OF PERFORMANCE BANK GUARANTEE"

Bidders are required to submit each part of the tender document as mentioned above in three separate sealed envelopes. Envelops containing and super scribed "Terms & Conditions", "Technical Bid" and "Financial Bid" separately on the prescribed Tender Document either purchased from the High Court, Allahabad or downloaded from the web site <http://www.allahabadhighcourt.in> complete in all respect should reach Incharge Computer Centre, High Court, Allahabad **on or before September 23, 2006 upto 2:30 p.m.**

**Earnest Money Deposit of Rs. 2,00,000.00/-** (Rs. Two Lacs only) should be enclosed alongwith the "Terms & Conditions" in the form of account payee Bank Draft payable on any branch of nationalized bank at Allahabad in favour of Registrar General, High Court, Allahabad in a separate sealed envelop. The sealed envelopes of the bidders containing "Terms & Conditions" and "Technical Bids" shall be opened on **September 23, 2006 at 3:45 p.m.** The technical and financial bids of those bidders who do not accept, sign and stamp all the terms & conditions of the bid, shall not be opened. The technical bids of only those bidders who have accepted all the terms & conditions of the bid, signed and stamped on the terms & conditions, shall be opened thereafter on the same day. If bids opening day is a government holiday, then the technical bids shall be opened on next working day at the same time. Two representative of each vendor may participate at the time of opening the technical bids. Those vendors whose technical bids are accepted will have to give presentation of their quoted items on the day intimated by High Court, Allahabad. Financial bids shall be opened on **October 7, 2006 at 3:45 p.m.**

**Tender Document Fee (Non-refundable) Rs 1000=00**

## **PART - 1 TERMS & CONDITIONS**

### **FOR SUPPLY, INSTALLATION AND COMMISSIONING OF PERSONAL COMPUTERS, LASER PRINTERS, UPS's FOR HIGH COURT, ALLAHABAD & its Bench at Lucknow**

1. The Bids are invited from reputed Original Equipment Manufacturers (OEM) or their authorized dealers.
2. The Bids submitted by the vendors should be valid for a minimum period of 90 days from the date of opening of tender and the prices should be valid for a minimum period of 45 days from the date of issue of the purchase order or execution of purchase agreement.
3. The Earnest Money Deposit (EMD) of Rs. 2,00,000.00 (Rs. Two Lacs only) should be enclosed alongwith the "Terms & Conditions" duly signed and stamped in the form of Account payee Bank Draft payable on any branch of nationalized bank at Allahabad in favour of Registrar General, High Court, Allahabad valid for six months in a separate sealed envelope.
4. This tender document is also available on the web site <http://www.allahabadhighcourt.in> to enable the bidders to use this document for submitting their bids in High Court, Allahabad against the tender notice. The bidders who will submit their bids on downloaded tender documents, will submit tender document fee of Rs. 1000=00 (Rs. One thousand only) in the form of account payee Bank Draft payable in favor of "Registrar General, High Court, Allahabad" in addition to E.M.D. in the envelop containing terms and conditions of the bids. This tender document fee of Rs. 1000=00 will be non-refundable to the bidders. In case of any ambiguity, the original tender document available in High Court, Allahabad or on the web site shall be treated as final tender document. The tenders submitted on downloaded tender documents without enclosing tender document fee (non-refundable) of Rs. 1000=00 in the form of Bank Draft shall not be accepted.
5. The three sealed envelopes containing "Terms & Conditions", "Technical Bid" and "Financial Bid" separately on prescribed tender document purchased from the HIGH COURT or downloaded from the web site <http://www.allahabadhighcourt.in> complete in all respect should reach Incharge Computer Center, High Court, Allahabad (*herein after referred as HIGH COURT*) on or before September 23, 2006 upto 2:30 p.m. failing which tender will not be accepted.
6. The sealed envelopes of the bidders containing "Terms & Conditions" shall be opened on September, 23, 2006 at 3:45 p.m. first. The technical and financial bids of those bidders who do not accept, sign and stamp all the terms & conditions of the bid, shall not be opened. The technical bids of only those bidders who accept, sign and stamp on all the "Terms & Conditions" of the bids shall be opened thereafter on the same day. If bids opening day is a government holiday, then the technical bids shall be accepted and opened on next working day at the same time. Two representative of each vendor may participate at the time of opening the technical bids.
7. Technical evaluation of the bids shall be done on the following parameters: -
  - Technical specifications of the computers and peripherals and the leaflets/supporting document enclosed to confirm them.
  - Company's turnover in last three years.
  - Company's installation base and After Sales Service support at Allahabad, Lucknow and Districts of UP.
  - For uniform comparative analysis, MNC & Indigenous brands can be compared separately.
8. Weightage may be given to the bidders offering additional bundled softwares along with the computers, if all other parameters of technical evaluation are equal.
9. The bidder will not quote other softwares other than specified in specifications.
10. Pre-Dispatch Inspection of all the ordered items (hardware/software) shall be carried out by a team of technical experts at the office/factory of the vendor wherever situated in India prior to delivery of the items at respective sites. Acceptance will be conducted by team of technical experts sent by HIGH COURT in presence of the vendor on all the ordered items to ascertain that the items to be delivered are as per ordered technical specifications and of the acceptable quality. A set of all the diagnostic tools and techniques to test Computers, other items and softwares shall be provided by the vendor to the team of technical experts sent by HIGH COURT alongwith the physical inspection and testing schedule prior to inviting HIGH COURT for inspection and testing of the items at the vendor's

office/factory. The items must be as per ordered technical specifications or higher technical specifications only. No incomplete systems will be accepted under any circumstances. The systems should also contain same subsystems (brand/make) as quoted in the tender. It shall be the exclusive responsibility of the vendor to provide appropriate device drivers alongwith the systems. Failure to fulfill any of above mentioned conditions will lead to the rejection of the items during inspection and acceptance testing of the items. The items which will be inspected and accepted during Pre-Dispatch Inspection by the team of technical experts sent by HIGH COURT shall be packed by the vendor and the representatives of HIGH COURT will put a unique number, their seal and signature on each of the packet. The vendor will deliver the sealed packets to the respective sites after pre dispatch inspection. The vendor will make all the arrangements for lodging, fooding & local transportation etc. of the team members (team of technical experts sent by HIGH COURT) during Pre-Dispatch Inspection of the items at the vendor's cost.

If at any stage during Pre-Dispatch Inspection, it is found that computers, softwares and other related items are not ready or not of acceptable quality, High Court reserves the right to cancel the Purchase Order and forfeit the Earnest Money Deposit.

11. The delivery of computers and other related items to be ordered shall be made by the vendor within 6 weeks from the date of issue of the purchase order by HIGH COURT to the vendor. All the deliveries should be on CIF basis. If any loss or damage occurs in transit then it will be the responsibility of the supplier to make good the loss, within the time stipulated in the tender/purchase order for installation. The vendor may take necessary action to claim the insurance money, for the item(s) lost/damaged during transit, from insurance Company at his own level.
12. All the items to be supplied should be new, of good quality and standard and as per the technical specifications mentioned in technical bid document.
13. The vendor will provide operational manuals, OEM documents for peripherals, set of diagnostics to test all the sub-systems etc. along with the systems. All the softwares should be supplied along with the media, manuals and requisite licenses.
14. The installation of all the items in the High Court, Allahabad and it's Bench at Lucknow will have to be completed satisfactorily within twelve weeks from the date of issue of the purchase order by HIGH COURT to the vendor failing which the Purchase Order may be cancelled.
15. If delivery/installation of the items is not made within above stipulated period, the compensation will be payable for non-adherence to the committed delivery/installation schedules by the vendor to HIGH COURT as follows: -
  - 0.5% of the total order value per week of delay in delivery of computers, other items & softwares subject to maximum of 5.0% of total order value.
  - 0.5% of the total order value per week of delay attributable to vendor in installation of all the items subject to a maximum of 5.0% of total order value.
16. HIGH COURT reserves the right to cancel the total/part purchase order, if the delivery gets delayed more than 4 weeks from the stipulated period of 6 weeks given in the Purchase Order. Penalty as mentioned in clause 15 above shall however be applicable even if the order is cancelled in part or full. HIGH COURT shall have no responsibility what-so-ever for any damages sustained by the vendor due to cancellation of the purchase order. In such case, the earnest money deposited by the vendor in HIGH COURT shall be forfeited in full.
17. HIGH COURT reserves the right to reject any items supplied against the purchase order, if found not working satisfactorily at the time of installation at site(s). The rejected items, if any, shall have to be taken back and replaced by good quality items forthwith at the cost of the supplier. No payment will be made for the rejected item(s).
18. If the installation of the items at site gets delayed from the stipulated period given above and to be given in the Purchase Order, then HIGH COURT reserves the right to forfeit the earnest money deposited by the vendor in HIGH COURT and the balance payment, if any, due to the supplier for the items supplied against the purchase order shall be forfeited.
19. If site is not ready, then the items will be shifted from the place of delivery to the place of installation and installed within a week's time by the vendor at the site(s) to be identified and informed by user department.
20. The computation of uptime of the computer systems shall be based on working hours. In case, the vendor fails to provide minimum 95% uptime for the computer and other Items, the following compensation shall be payable to HIGH COURT by the vendor.

If the average down time of the computer systems, Laser Printers & UPS's evaluated separately in a year is less than or equal to 15 days, the period covered by the warranty/AMC maintenance shall be extended by number of average down time days.

If average down time days of the computer systems, Laser Printers & UPS's exceeds 15 days in a year, then the compensation @ Rs. 200/- per day per computer system/Laser Printer/UPS shall be charged from the vendor.

In case of local service station, the complaints must be attended to within 4 working hours of the receipt of communication by the vendor. If the complaint is not attended to within 4 working hours, then the compensation @Rs.200/- per day per computer system/Laser Printer/UPS shall be charged from the vendor and warranty shall be extended by equal number of days.

In case of outstation servicing, the complaint must be attended within 24 hours of the receipt of the communication by vendor. If the complaint is not attended within the stipulated period, the compensation at the rate of Rs. 200/- per day per computer system/Laser Printer/UPS shall be charged from the vendor and warranty shall be extended by equal number of days.

21. The prices quoted in the financial bid should be inclusive of power cables, interface cables, racks (if any), packing, forwarding, freight, transit insurance and installation charges at sites. Excise duty and trade tax if applicable should be quoted separately at the appropriate columns provided for them in the financial bid.
22. In case, excise duty and/or trade tax/sales tax are reduced or increased subsequently by the Government at the time of placement of the purchase order or delivery, then the same will be adjusted by either party on production of requisite proof.
23. Payment for the items to be supplied by the vendor against the purchase order shall be made by Allahabad High Court as follows: -

**80%** amount of the total order value will be paid to the vendor within 2 weeks of physical delivery against all the ordered items to the sites after their physical inspection at the office/factory of the vendor or physical inspection of all the items at site(s) by the team of technical experts sent by HIGH COURT satisfactorily and providing all the delivery challans duly signed and stamped by authorized representatives of user department. The amount of excise duty shall be paid to the vendor only on production of excisable invoice under central rules at the time of claiming the payment. The amount of trade tax shall be paid to the vendor only after submission of a certificate from concerned assessing authority of trade tax.

Remaining **20%** amount of the total order value will be released to the vendor within 2 weeks after satisfactory installation, testing and commissioning of all the supplied items at sites and imparting training to the users and furnishing of a performance bank guarantee of 20% amount of total order value in favor of HIGH COURT on the format acceptable to the High Court only from a Nationalized Bank valid for one month beyond the full warranty period of three years from the date of successful commissioning of all the supplied items.

Payment shall be released on receipt of the original bills in triplicate complete in all respect and original delivery challans of all the items. No payment shall be released for part delivery of the hardware, software and other related accessories against the purchase order, except if action is taken vide clause 16.

24. Complete hardware including plastic parts and batteries of UPS will carry three years onsite comprehensive warranty unless and otherwise specifically mentioned in Technical/Financial specification.

Software warranty of 90 days or as given by OEM will be limited to replacement of media from the date of its installation and commissioning. Vendor will provide free updates of the softwares if any provided free to them from OEM.

Warranty period will start from the date of successful installation of all the items (Computer systems, Accessories, Software etc.) at sites.

25. Minimum seven years (including warranty period of three years) spare parts availability should be guaranteed by the vendor.
26. The AMC charges of all quoted items including all spare parts after expiry of warranty period of three years should not be more than 6% of the hardware value per year for the next four years.
27. The successful tenderer shall sign an agreement immediately after the acceptance of the tender. The purchase order shall be issued only after signing of the purchase agreement with the selected manufacturer.
28. Selected **vendor** will provide necessary training for operation of computers covering topics on the hardware and software to the minimum users equal to the no. of computers purchased the HIGH COURT. The duration of the training shall not be less than six days.
29. If the tender is submitted by a firm other than the computer manufacturer, then the vendor should furnish documents from their principals as proof of the firm being their authorized dealer and OEM's consent for signing tripartite agreement with the High Court.

30. The tender must be submitted on the prescribed tender document issued by the HIGH COURT. Any other technical details required to supplement the information quoted in the prescribed tender document may please be attached separately. The information asked in the tender document should be given at the place provided for it in the tender document. The tenders in which information is not given at the place provided for it or not in the similar format given in the tender document, may be rejected.
31. On completion of the warranty period of three years HIGH COURT will either enter into annual maintenance contract with the supplier for post warranty maintenance of the computer and other items or maintain them in-house or with any other vendor. In case user department opts to maintain the computer systems in-house, the supplier shall make available all necessary spares, same or equivalent spares on reasonable rates without affecting the compatibility or performance of any part(s) of the system, for a period of atleast four years after completion of the warranty period of three years. This shall be binding on the supplier under the terms and conditions of the purchase order to be placed after finalization of the tender process.
32. In case of tenderers whose tenders are not considered for placing the purchase order, the earnest money deposit (EMD) will be refunded normally within one month of taking the purchase decision. In case of selected tenderer, the earnest money deposit will be converted into security money and will be retained till the complete items are supplied and commissioned and the training is completed. If the tenderer is not able to supply the ordered items completely within the specified period, the Security money will be forfeited in full in addition to the penalty.
33. If AMC contract is signed with the Vendor, then vendor will be responsible for maintenance of complete items (including third party items) supplied by the vendor on the same terms and conditions.
34. All the documents required should be submitted along with the technical bid of the tender only.
35. Printed conditions of the vendor submitted with the tender will not be binding on HIGH COURT.
36. The documents containing bids shall be free from cutting and erasures. However, alterations, if any, in the tender should be attested properly by the bidder, failing which the tender is liable to be rejected.
37. The tenders submitted by telex/telegrams/fax/email will not be considered. No further correspondence will be entertained on this matter.
38. HIGH COURT will not be responsible for any delay in obtaining the tender document by the vendor from HIGH COURT or submission of the completed tender document to HIGH COURT.
39. The registration number of the firm alongwith the CST/U.P.T.T. No. allotted by the sales tax / trade tax authorities and I.T. registration number (P.A.N.) alongwith the place of registration should invariably be given alongwith the technical bid.
40. Bidder or his OEM must have supplied same make/brand of computers, other related computer items mentioned in this tender upto at least 25% of the quantity to Government of U.P. or Govt. of India Department(s)/ Organization(s) in any one of the last three years.
41. Tender will be rejected, if technical specifications offered by the firm in the technical bid differ from what is quoted in financial bid.
42. The bidder shall submit an affidavit that the bidder's firm has not been black listed from Government of U.P./Government of India. The bids of the black listed bidders shall be outrightly rejected.
43. Within 7 days of the receipt of notification of award i.e. purchase order from the HIGH COURT, the successful Bidder shall furnish the performance security in the form of bank guarantee for an amount of 20% of the value of the equipment to be procured from State Bank of India or its associate banks or any nationalized bank of India or scheduled bank located in India in favour of Registrar General, High Court, Allahabad in accordance with the Conditions of Conveyance Deed, in the Performance Security Form provided in the bidding documents or in another form acceptable to the HIGH COURT. At the end of each year for first two years, the performance bank guarantee of 6% amount shall be returned by the HIGH COURT and the bank guarantee of remaining 8% amount shall be returned after the completion of Onsite Comprehensive warranty period of three years. The successful bidder may submit bank guarantee accordingly.
44. Tender not conforming to any or all the above terms and conditions will be rejected.
45. Incomplete tenders are liable to be rejected.
46. HIGH COURT reserves the right to increase/decrease the specified quantities of any item(s) given in the tender.
47. Canvassing in any form in connection with tender is strictly prohibited and will disqualify the vendor.
48. Bids must be submitted for all the items as mentioned in the tender, otherwise it may be rejected. However, HIGH COURT reserves the right to select only one vendor for all items or more than one vendor for different items.

49. Vendors may quote for more than one hardware make/model and software combination for the and more than one hardware model for the PC's, LaserJet printers and UPS's.
50. Selected vendor will be responsible for the installation, maintenance, compatibility and proper performance of equipments/ software provided for the commissioning and proper functioning of PC's, Printers, U.P.S.'s and other related equipments.
51. HIGH COURT reserves the right to reject any or all the tenders without assigning any reason whatsoever. HIGH COURT would not be under any obligation to give any clarifications to those vendors whose tenders have been rejected.
52. All disputes are subject to Allahabad jurisdiction.

**DECLARATION BY THE BIDDER**

It is hereby declared that I/We the undersigned, have read and examined all the terms and conditions etc. of the tender document for which I/We have signed and submitted the tender under proper lawful Power of Attorney. It is also certified that all the terms and conditions of the tender document are fully acceptable to me/us and I/We will abide by the conditions from serial no. 1 to 52. This is also certified that I/We/our principal manufacturing firm have no objection in signing the purchase contract if the opportunity for the supply of the items against this tender is given to me/us.

Date:

Signature:

Address:

Name:

Designation:

On behalf of:

(Company Seal)

## PART - 2 TECHNICAL BID

**FOR SUPPLY, INSTALLATION AND MAINTENANCE OF DESKTOP COMPUTERS, LASER PRINTERS AND UPS'S FOR THE ALLAHABAD HIGH COURT AND ITS BENCH AT LUCKNOW.**

### **SECTION - 1**

#### **HC.1. Personal Desktop Computers, Laser Printers and Line Interactive UPS's 105 Nos. (Likely to vary)**

##### **HC.1.A. Option-A**

- Intel Pentium-IV Processor, **3.6** GHz or higher with Hyper Threading feature with 2 MB Cache
- Intel **945G** or better chipset
- 1 GB DDR-II 533 MHz RAM or higher
- 160 GB SATA-150 HDD or higher
- 1.44 MB 3.5" FDD
- Combo Drive
- 17" TFT
- PS2 Keyboard
- OEM PS2 two button optical Mouse with scroll.
- Built-in Soundcard with internal speakers.
- On-board graphics card.
- Integrated Gigabit Fast Ethernet
- At least four USB 2.0 ports (2 Front Panel, 2 Rear Panel)
- At least one Parallel port
- At least one serial port.
- Headphones/microphone/external speakers jack
- Open Source OS (RHEL 4.0 Desktop Edition or latest / Suse ver 10 or latest / Solaris)
- Preloaded Open Office Suit 2.0 software or latest having support of Devanagari script with Unicode font and Remington/ Phonetic/ Transliteration/ Inscript keyboard layouts.
- 3 Years Comprehensive on-site Warranty.

##### **HC.1.B Option-B**

- Intel Pentium-IV Processor, 2.8 GHz DualCore with 2x1 MB Cache
- Intel 945G or better chipset
- 1 GB DDR-II 533 MHz RAM or higher
- 160 GB SATA-150 HDD or higher
- 1.44 MB 3.5" FDD
- Combo Drive
- 17" TFT
- PS2 Keyboard
- OEM PS2 two button optical Mouse with scroll.
- Built-in Soundcard with internal speakers.
- On-board graphics card.
- Integrated Gigabit Fast Ethernet
- At least four USB 2.0 ports (2 Front Panel, 2 Rear Panel)
- At least one Parallel port
- At least one serial port.
- Headphones/microphone/external speakers jack
- Open Source OS (RHEL 4.0 Desktop Edition or latest / Suse ver 10 or latest / Solaris)
- Preloaded Open Office Suit 2.0 software or latest having support of Devanagari script with Unicode font and Remington/ Phonetic/ Transliteration/ Inscript keyboard layouts.
- 3 Years Comprehensive on-site Warranty.

##### **HC.1.C Option-C**

- AMD Athlon 64x2 3800+ Processor or higher Dual Core AM2 socket with 2x1 MB Cache
- 1 GB DDR-II 533 MHz RAM or higher
- 160 GB SATA-150 HDD or higher
- 1.44 MB 3.5" FDD
- Combo Drive
- 17" TFT
- PS2 Keyboard
- OEM PS2 two button optical Mouse with scroll.
- Built-in Soundcard with internal speakers.
- On-board graphics card.
- Integrated Gigabit Mbps Fast Ethernet
- At least four USB 2.0 ports (2 Front Panel, 2 Rear Panel)
- At least one Parallel port
- At least one serial port.
- Headphones/microphone/external speakers jack
- Open Source OS (RHEL 4.0 Desktop Edition or latest / Suse ver 10 or latest / Solaris)
- Preloaded Open Office Suit 2.0 software or latest having support of Devanagari script with Unicode font and Remington/ Phonetic/ Transliteration/ Inscript keyboard layouts.
- 3 Years Comprehensive on-site Warranty.

**HC.2. LaserJet Printers – 105 No's. (Likely to vary)**

<b>Print Technology</b>	Laser (Black)
<b>Print Resolution</b>	1200 x 1200 dpi
<b>Print Speed</b>	20 ppm
<b>Processor</b>	133 Mhz or Higher
<b>Memory</b>	16MB expandable up to 144 MB
<b>Interface</b>	IEEE 1284 Parallel, "Hi-Speed" USB2.0
<b>Compatible Operating System</b>	Red Hat Linux, Microsoft Windows - 95, 98, NT, Me, 2000, XP, SUSE, SOLARIS
<b>Network Ready</b>	Yes
<b>Warranty</b>	Three Years Comprehensive on-site warranty.

**HC.3. Line Interactive 1500VA UPS – 105 No's. (Likely to vary)**

	<b>Capacity</b>	1500VA
<b>Mains Mode</b>	<b>Technology</b>	MOSFET/IGBT
	<b>Load Power Factor</b>	0.6 or higher
	<b>Load Capacity</b>	900 Watts or higher
<b>Others</b>	<b>Battery</b>	Sealed Maintenance Free
	<b>Back-up</b>	Back-up time of 30 minutes on full resistive load of 900w
	<b>Battery Make</b>	Panasonic / Exide / CSB / Yuasa / Orchid
	<b>Cold Start</b>	Yes
	<b>Generator Compatibility</b>	Yes
<b>Protections</b>		Short Circuit
		Surge/Spikes
		DC under voltage
<b>Display</b>		UPS Status
		Battery Status
<b>Alarms</b>		Main Failure
		Low Battery
<b>AC Output Sockets</b>		Minimum 3 Nos. (230V/5A)
<b>Warranty</b>		3 years comprehensive on-site warranty be quoted.



**Section II: The format in which the bidder has to present the products, services and general information (also attach printed brochures of the items).**

**General Information**

1.	Name of the Company	
2.	Full address of company alongwith  Contact Person  Telephone no.  Fax no.  E-mail address:	
3.	Local address of company for communication, if any	
4(a).	Are you a manufacturer or dealer (Manufacturer or Dealer)	
4(b).	If listed with MAIT/NASCOMM (copies of certificate be attached)	
4(c).	If Company/Product/Services is ISO certified (copies of certificates be attached)	
5(a).	Annual turn over in last 3 financial years in Rs. Crores.  (i) Year 2003-2004  (ii) Year 2004-2005  (iii) Year 2005-2006	
5(b).	Supply of Desktop PC computers in last 3 financial years in U.P. Government or Govt. of India Department(s) / Organization(s) (in Nos.)  (i) Year 2003-2004  (ii) Year 2004-2005  (iii) Year 2005-2006	
5(c).	Trade Tax / Sales Tax Registration no. with place	
5(d).	Income Tax Registration no. with place	
6(a).	Strength of local office at Allahabad (i) No. of Marketing Personnel  (ii) No. of Technical Personnel (Qualification be also mentioned)  (iii) No. of Supporting Staff	

6(b).	<p><b>Strength of local office at Lucknow (in case of Desktop PC support)</b></p> <p>(i) <b>No. of Marketing Personnel</b></p> <p>(ii) <b>No. of Technical Personnel (Qualification be also mentioned)</b></p> <p>(iii) <b>No. of Supporting Staff</b></p>	
7(a).	<p><b>No. of Service Centres in Uttar Pradesh</b></p>	
7(b).	<p><b>Location of service centers(*) and location wise No. of Service Engineers posted in U.P.</b></p> <p><i>*For more service centers, enclose this information separately with Technical Bid.</i></p>	
7 (c).	<p><b>Company's norm for posting one service engineer:</b></p> <p>(i) <b>On the basis of no. of Servers</b></p> <p>(ii) <b>On the basis of no. of P.C.s</b></p> <p>(iii) <b>On the basis of AMC Revenue (in lakh Rs.)</b></p>	
8.	<p><b>Environmental conditions requirement:</b></p> <p>(i) <b>Temperature (in Deg.C)</b></p> <p>(ii) <b>Relative Humidity (%)</b></p>	<p>Min.                      Max.</p>
9.	<p><b>Is air conditioning must for installing your machines (Yes or No)</b></p>	
10(a).	<p><b>Installation base of Desktop PCs in and around Allahabad/Lucknow.</b></p> <p>(Please enclose the list of Purchase Orders)</p>	
10(b).	<p><b>Installation base of Desktop PCs in Uttar Pradesh (in no.)</b></p> <p>(Please enclose the list of Purchase Orders)</p>	
11.	<p><b>Kindly enclose at least three after sales service Support certificates from your customers where you have supplied and installed PC computers to evaluate your service support performance. Total no. of service support certificates enclosed.</b></p>	
12.	<p><b>Any other information you feel necessary</b></p> <p>(Separate sheets may be used if required)</p>	
13.	<p><b>Details of earnest money attached.</b></p> <p>(i) <b>Amount Rs.</b></p> <p>(ii) <b>Bank Draft No.</b></p> <p>(iii) <b>Bank Draft issuing date</b></p> <p>(iv) <b>Drawn on (Bank)</b></p>	

## HC.1. Personal Computers, Laser Printers and Offline UPS

### HC.1.A. Personal Desktop Computer Specification – 105 No's. (enclose product brochure in support)

#### Option- A : Intel Pentium –IV HT based Desktop

Parameters	Make & Specification
Product Name	
Product Manufacturer's Name	
Processor	
Cache	
Chipset	
No. of RAM slots available in the motherboard	
RAM Specification including detail of module combination given	
Hard Disk Specification	
Graphics specification	
Audio card specification	
Monitor Specification	
Floppy Drive Specification	
Combo Drive Specification	
Ethernet Card Specification	
Keyboard Specification	
Mouse Specification	
I/O ports number and their specification	
Mention whether Headphones, microphone and external speakers jack available	
Certifications, if any	
Industry Standard Compliances (for e.g. ACPI, APM, etc), if any	
OS with Version preloaded	
Open Office Suit Version	
If PC certified with OS quoted	
If Devanagari Script with Unicode fonts and Keyboard Layouts (Remington/ Phonetic/ Transliteration/ Inscript) supported	
Others, If any	

**HC.1.B**

**Option –B : Intel Pentium –IV Dual Core based Desktop**

<b>Parameters</b>	<b>Make &amp; Specification</b>
Product Name	
Product Manufacturer's Name	
Processor	
Cache	
Chipset	
No. of RAM slots available in the motherboard	
RAM Specification including detail of module combination given	
Hard Disk Specification	
Graphics specification	
Audio card specification	
Monitor Specification	
Floppy Drive Specification	
Combo Drive Specification	
Ethernet Card Specification	
Keyboard Specification	
Mouse Specification	
I/O ports number and their specification	
Mention whether Headphones, microphone and external speakers jack available	
Certifications, if any	
Industry Standard Compliances (for e.g. ACPI, APM, etc), if any	
OS with Version preloaded	
Open Office Suit Version	
If PC certified with OS quoted	
If Devanagari Script with Unicode fonts and Keyboard Layouts (Remington/ Phonetic/ Transliteration/ Inscript) supported	
Others, If any	

**HC.1.C**

**Option –C : AMD Based Desktop**

<b>Parameters</b>	<b>Make &amp; Specification</b>
Product Name	
Product Manufacturer's Name	
Processor	
Cache	
Chipset	
No. of RAM slots available in the motherboard	
RAM Specification including detail of module combination given	
Hard Disk Specification	
Graphics specification	
Audio card specification	
Monitor Specification	
Floppy Drive Specification	
Combo Drive Specification	
Ethernet Card Specification	
Keyboard Specification	
Mouse Specification	
I/O ports number and their specification	
Mention whether Headphones, microphone and external speakers jack available	
Certifications, if any	
Industry Standard Compliances (for e.g. ACPI, APM, etc), if any	
OS with Version preloaded	
Open Office Suit Version	
If PC certified with OS quoted	
If Devanagari Script with Unicode fonts and Keyboard Layouts (Remington/ Phonetic/ Transliteration/ Inscript) supported	
Others, If any	

**HC.2 LaserJet Printers – 105 No's. (enclose product brochure in support)**

<b>Parameters</b>	<b>Make &amp; Specification</b>
Product Name	
Model No.	
Product Manufacturer's Name	
Print Technology	
Print Speed (Specify ppm with paper size variants)	
Paper Handling (trays & no. of paper sheets per tray)	
Paper Sizes Supported	
Compatible Operating Systems	
External I/O Ports	
Printer Memory	
Network Ready	
Other Technical Specifications	
Certification (attach copies of relevant certificates in support)	

**HC.3 Line Interactive 1500VA UPS – 105 No's. (Enclose product brochure in support)**

<b>Parameters</b>	<b>Make &amp; Specification</b>
Product Name	
Model No.	
Product Manufacturer's Name	
Capacity (min. 1500VA)	
Back-up Time	
Technology Used	
AC Input Voltage	
AC Input Frequency	
AC Output Voltage	
AC Output Frequency	
Load Power Factor	
Load Capacity	
Whether Cold Start supported	
Whether Generator Compatible	
No. of Batteries	
Battery Manufacturer	
Battery Model No.	
Battery Specification	
Protections Offered	
Display Details	
Alarms	
AC Output Sockets	
Software, if any provided, mention Specifications and features (Also mention the Operating System in which the software works).	
Other features and specifications, if any	
Industry Standards Compliance, if any	
Certifications, if any	
Warranty Offered (Min. 3 years including that of the batteries)	

**PART – 3  
FINANCIAL BID**

**FOR SUPPLY, INSTALLATION AND MAINTENANCE  
OF  
PERSONAL COMPUTERS, LASER PRINTERS, UPS, NETWORKING AND OTHER RELATED ITEMS  
FOR  
HIGH COURT, ALLAHABAD AND ITS BENCH AT LUCKNOW.**

**General Information**

1.	Name of Company	
2.	Full Address of company alongwith  Telephone No.:  Fax. No.:  E-mail Address:	
3.	Excise duty included in the quoted price	___ . ___ % of basic price
4.	Any other charges included in the quoted price (i) Trade tax/Sales Tax  (ii) Any other Levies	___ . ___ % of (basic price + excise duty)  ___ . ___ %
5.	Discount if any	___ . ___ %
6.	AMC Charges  (Should not be more than 6% of the Hardware value)	___ . ___ %



**Table – A: Rates quoted for Personal Computers, Laser Printers and 1500VA Line Interactive UPS.**

SI No.	Specification of Items as offered by the vendor in point Nos. 9(a), 9(b) and 9(c) under Section – II of Part – 2 Technical Bid of the Tender Document.	Approx. Qty	Unit Price					Total Price (Rs.) 3 x 9	
			Basic Price (Rs.)	Excise Duty (Rs.)	Sub-Total (Rs.) 4+5	Trade Tax (Rs.)	Service charges including installation, training & warranty etc.		Total Unit Price (Rs.) 6+7+8
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)
1.	HC.1.A Personal Computers Option -A	105							
	HC.1.B Personal Computers Option –B								
	HC.1.C Personal Computers Option -C								
2.	HC.2 LaserJet Printers	105							
3.	HC.3 1500VA LI UPS	105							
<b>Grand Total (Rs.)</b>									