

**Clarifications on Bidder's Queries Raised in Pre-Bid Meeting Dated 01 August,2017  
for Short Term Tender Notice No. : AHC/CIT/e-Courts/2017**

Award of contract for providing complete solution with supply, installation, commissioning, testing and onsite comprehensive maintenance of Servers, Unified Storage/ Backup Solution, Smart Rows/ Traditional Racks, UPSs, Switches, Hardware/ Software, Virtualization, Networking etc. with Disaster Recovery Sites (DR) at Allahabad High Court & its Bench at Lucknow, on turnkey basis.

<b>Sl. No.</b>	<b>Queries</b>	<b>Clarifications</b>
1	General	Bidders are required to bid for the complete solution in such a way which best suits the requirement as specified in the tender document. Deviations, if any, or better specification in Hardware component(s)/ services be clearly specified by the bidder in the bid document alongwith a proper justification and the cost differential associated with it.
2	RTO (Recovery Time Objective) & RPO (Recovery Point Objective)	RTO: As per Clause No. 18. Damages (2) of the Tender Document.  RPO: No data loss at any point of time shall be allowed as the data is of critical nature.
3	Link/connectivity between Lucknow and Allahabad	Lucknow and Allahabad is currently connected through MPLS VPN with 6 Mbps of bandwidth which is going to be upgraded to 8 Mbps shortly. The bandwidth, if required, may increased further depending upon the requirement.
4	Current DC and DR setup	There is no DC/ DR setup between Allahabad and Lucknow Bench at present. However, Allahabad and Lucknow Bench is connected through VPN as mentioned above.
5	Data & Application Migration	The details have already been mentioned in the tender document.
6	Section 2 - Technical Bid Proforma	Bidders are required to provide only those information/ specifications which are relevant to their proposed solution.