HIGH COURT OF JUDICATURE AT ALLAHABAD

Tender Notice

Sealed tenders are invited from reputed Original Equipment Manufacturers (OEM's) and/or their channel partners and/or their authorized dealers/agents/suppliers only, for **supply, installation, comprehensive onsite maintenance services of Laptops and other related accessories** at Allahabad High Court, its Bench at Lucknow and Districts/Outlying courts situated in Uttar Pradesh and other offices of the Judicial Officers posted on deputation in the Districts of Uttar Pradesh and in Delhi.

A copy of the bid document may be obtained from **Computer Centre**, **Allahabad High Court**, **Allahabad (U.P.)** on deposit of Rs. 2000.00 (Two thousand only) in cash/Demand Draft as bid document fee (non-refundable) on any working day.

The bid document is also available on the official website of Allahabad High Court http://www.allahabadhighcourt.in to enable the bidders to use this document for submitting their bids in High Court, Allahabad against the tender notice. The bidders who will submit their bids on downloaded bid documents, will submit bid document fee (non-refundable) of Rs. 2000.00 (Rupees Two Thousand only) in the form of account payee Bank Draft.

Demand Draft is to be made from any nationalized bank in favour of "Registrar General, Allahabad High Court", payable at Allahabad.

Interested and eligible bidders may submit their bid addressed to Computer Centre, Allahabad High Court, Allahabad, U.P. - 211001 on or before 07.02.2014 (by 2.30 p.m.).

Important information & Dates:

i. Quantity of Laptops (approx.)
ii. Earnest Money (in Rs.)
iii. Cost of tender documents (non-refundable) in Rs.
iii. 2000 nos.
ii. 12,43,000.00
iii. 2,000.00

iv. Date & time of pre-bid meeting
v. Last Date and time for submission of bids
vi. Date of opening of "Terms and Conditions" & "Technical Bid"
25.01.2014 at 11.30 a.m.
07.02.2014 by 2.30 p.m.
vii. Date of Opening of "Financial Bid"
11.02.2014 at 4.30 p.m.

The Registrar General, High Court, Allahabad reserves the right to reject any or all of the bids so received without assigning any reasons whatsoever.

Sd/-

Registrar General

Tender Notice No. - CC-1/2014

HIGH COURT OF JUDICATURE AT ALLAHABAD, ALLAHABAD (U.P.) - 211001



Tender Document

FOR
THE SUPPLY, INSTALLATION AND THEIR COMPREHENSIVE ONSITE WARRANTY
MAINTENANCE SERVICES OF LAPTOPS

Issued By -

Registrar General, High Court of Judicature at Allahabad, Allahabad (U.P.).

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Note: - For important dates, quantity and EMD see Section - I

<u>SECTION – I</u> Notice Inviting Tender

Sealed tenders are invited from reputed Original Equipment Manufacturers and/or their channel partners and/or their authorized dealers/agents/suppliers only for the supply, installation and comprehensive onsite maintenance warranty of Laptops mentioned below (details mentioned in Section – III): Schedule of Requirement for the High Court of Judicature at Allahabad, Allahabad (U.P.). Selected vendor will be required to supply, install, and provide comprehensive onsite Maintenance services of Laptops and other related accessories at Allahabad High Court, its Bench at Lucknow and Districts/Outlying courts situated in Uttar Pradesh and other offices of the Judicial Officers posted on deputation in the Districts of Uttar Pradesh and in Delhi.

Quantity and Earnest Money Deposit (EMD) for items as mentioned in Section -III

Items	Quantity	Tender Document Fees (in Rs.)	EMD Amount (in Rs.)
Laptops	2000*	2,000.00	12,43,000.00

^{*}The requirements is likely to be increase or decrease

Important information & Dates: -

Pre-bid Meeting	25.01.2014 at 11.30 a.m.
Publication of amendment in tender documents, if any, on website.	27.01.2014 by 6.00 p.m.
Last Date and time for submission of bids	07.02.2014 by 2.30 p.m.
Date of opening of "Terms and Conditions" & "Technical Bid"	07.02.2014 at 4.30 p.m.
Date of Opening of "Financial Bid"	11.02.2014 at 4.30 p.m.

Note:

- 1. The bid documents can be obtained from Computer Centre, High Court of Judicature at Allahabad, Allahabad, U.P. 211001 on deposit of Rs.2000.00 (Rupees Two Thousand only) in cash/Demand Draft as bid document fee (non-refundable) on any working day.
- 2. The bid document is also available on the official web site of Allahabad High Court www.allahabadhighcourt.in to enable the bidders to use this document for submitting their bids in High Court, Allahabad against the tender notice. The bidders who will submit their bids on downloaded bid documents, will submit bid document fee (non-refundable) of Rs. 2000 (Rupees Two Thousand only) in the form of account payee Bank Draft payable at Allahabad in favour of " Registrar General, High Court, Allahabad".
- 3. This tender document fee of Rs.2000.00 will be non-refundable to the bidders. In case of any ambiguity, the original tender document available at High Court, Allahabad or on the web site of the High Court shall be treated as final tender document.

SECTION – II: Terms and Conditions

1. DEFINITIONS

- 1(i) "Purchaser" means **High Court of Judicature at Allahabad**, **Allahabad**, **U.P. 211001**.
- 1(ii). "The Tenderer or Bidder" means an individual or the firm who participates in this tender.
- 1(iii) "The Goods/Services" means all the hardware, softwares, licenses, and services under the bid.
- 1(iv) "Letter of Intent" means the written communication to the successful bidder of the intention of the Purchaser of the goods/services as per the purchase order read with the bid document.
- 1(v) "Purchase Order" means the written order signed by the Purchaser for the purchase of goods/services after the Letter of Intent has been accepted by the successful bidder. It shall include all the attachment and appendices thereto and all the documents incorporated by the reference therein.
- 1(vi). The records, terms and expressions not significantly defined herein or in the bid documents shall have same meaning assigned to them in the Indian Sale of Goods Act, 1930 or the Indian Contract Act, 1872 or the General Clause Act, 1897 as the case may be. The headnotes are for guidance only and shall not affect the interpretation or construction of any provision thereof and in the bid document.

2. ELIGIBILITY TO BID

2(i) The bidder should be a **reputed Original Equipment Manufacturers and/or their channel partners and/or their authorized dealers/agents/suppliers.** If the bidder is not an OEM, then bidder having valid MAF (Manufacture Authorization Form) / Authorization letter (to participate in this bid) with OEMs will only be eligible to bid. The MAF / Authorization letter must indicate the commitment of OEM for meeting all the contractual obligations and shall be required to be submitted *in Technical Bid envelope* at the time of bid.

2(ii)The bidder company should have turnover of at least Rs. 15.0 crores in last three financial years and for that he/she should submit certified copies of certificates from Chartered Accountant or copies of relevant page(s) of Profit & Loss account of the company, largest single Purchase order for supply of 200 or more laptops in last three financial years or current financial year with satisfactory completion reports signed/issued by concerned departments/Institutions. The bids of the bidders whose company's turnover in last three financial years is not Rs. 15.0 crores or who do not submit certified copies of certificates from Chartered Accountant or copies of relevant page(s) of Profit & Loss account shall be rejected. (The proof must be submitted in "Terms & Conditions" Bid envelope at the time of bid).

2(iii). The bidder should have supplied at least 10% of the quantity of items specified in the tender in a single order within last three financial years or current financial year to qualify experience criterion (proof must be submitted in Terms & Conditions Bid envelope at the time of bid).

2(iv). The bidder is not black listed by any department of Government of Uttar Pradesh or by any department of Government of India.

3. COST OF BIDDING

3(i) The bidder shall bear all the costs associated with the preparation and submission of his bid(s). The Purchaser, in no case, will be responsible or liable for any cost(s), regardless of the conduct of the process.

4. THE BID DOCUMENT

- 4(i) The bid document can be obtained from Computer Centre, High Court of Judicature at Allahabad, Allahabad, U.P. 211001 on deposit of Rs.2000.00 (Rupees Two Thousand only) as bid document fee (non-refundable) on any working day.
- 4(ii) The bid document is also available on the official web site of Allahabad High Court www.allahabadhighcourt.in to enable the bidders to use this document for submitting their bids in High Court, Allahabad against the tender notice. The bidders who will submit their bids on downloaded bid documents, will submit bid document fee (non-refundable) of Rs. 2000.00 (Rupees Two Thousand only) in the form of account payee Bank Draft payable at Allahabad in favour of "Registrar General, High Court, Allahabad".
- 4(iii) This tender document fee of Rs.2000.00 will be non-refundable to the bidders. In case of any ambiguity, the original tender document available in High Court, Allahabad or on the web site of High Court shall be treated as final tender document.
- 4(iv) The tenders submitted on downloaded tender documents without enclosing tender document fee (non-refundable) of Rs.2000.00 (Rupees Two Thousand Only) in the form of account payee Bank Draft shall not be accepted and will be summarily rejected.
- 4(v) The bidding procedure, terms & conditions of the contract and the goods/services proposed to be purchased are described in the bid document, which comprise the following:

Section-I: Notice Inviting Tender Section-II: Terms and Conditions. Section-III: Schedule of Requirement Section-IV: General Information

Section-V: Technical Bid. Section-VI: Financial Bid.

4(vi) The bidder shall examine all the forms, instructions, terms & conditions and specifications in the bid document. The failure to furnish all information required as per the bid document or submission of bids not substantively responsive to the bid document shall be at the bidder's own risk and liable to summary rejection.

5. PRE BID MEETING/ AMENDMENT TO THE BID DOCUMENT

- 5(i) A Pre bid meeting shall be held at High Court, Allahabad to respond to the queries of the prospective bidders. The pre bid meeting shall be held on 25.01.2014 at 11.30 a.m. at Computer Centre, Allahabad High Court, Allahabad.
- 5(ii) At any time, prior to the date of submission of bids, the Purchaser may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective bidder, modify bid document by amendments.

6. NOTIFICATION OF AMENDMENT IN THE BID

- 6(i) The amendments to the bid document if any shall be published as a corrigendum on the website of High Court at www.allahabadhighcourt.in
- 6(ii) In order to afford prospective bidders a reasonable time to take the amendment into account in preparing their bids, the purchaser may, at its discretion, extend the deadline for the submission of bids suitably.

7. DOCUMENTS COMPRISING THE BID

The bid prepared by the bidder shall comprise of "Terms & Conditions", "Technical Bid" and "Financial Bid" and the bidder shall seal the Terms and Conditions, Technical Bid and the Financial Bid in separate (inner) envelopes. All the three sealed envelopes will further be sealed in an outer envelope. All the envelopes (Inner and outer) should be sealed separately by the personal seal of the bidder.

It shall have the following components:

- (I) Documentary evidence established in accordance with the clause 2,10 & 30 that the bidder is eligible to bid and is qualified to perform the contract if his bid is accepted. (*to be submitted in Terms and Conditions envelope*).
- (ii) Bid security furnished in accordance with clause 12. (to be submitted in Terms and Conditions Bid envelope)
- (iii) Power-of-attorney as per clause 14(i). (to be submitted in *Terms and Conditions* envelope)
- (iv) Permanent Account Number (PAN) received from Income Tax department. (to be submitted in Terms and Condition envelope)
- (v) Sales Tax Certificates (CST & MST). (to be submitted in Terms and Condition envelope).
- (vi) General Information form as mentioned in Section IV (to be submitted in Terms and Condition envelope).
- (vii) Affidavit that the bidder's firm has not been black listed by any department of Government of U.P./Government of India (to be submitted in Terms and Condition envelope).
- (viii) A Clause by Clause compliance as per clause 11(ii)(c) and other documents as per clause 11. (to be submitted in Technical Bid envelope)
- (ix) Technical Bid Form as per Section V. (to be submitted in Technical Bid envelope)
- (x) A bid form and price schedule completed in accordance with clause 8 & 9. (to be submitted in Financial Bid envelope)
- (xi) Proof of submission of Tender Document fee and EMD.

8. BID FORM

8(i) The bidder shall complete the General Information form in all respect. The Technical Bid form and Financial Bid for the appropriate Schedule of Requirement for which he is bidding complete in all respect as per section VI.

9. BID PRICES

- 9(i) The bidder shall give the total composite price inclusive of all kinds of Levies & Taxes i.e. Sales Tax, Octroi/Entry Tax & Excise, packing, forwarding, freight and insurance etc. The basic unit price and all other components of the price need to be individually indicated against the goods it proposes to supply under the contract as per the price schedule given in Section VI. Prices of incidental services should also be quoted. The offer shall be firm in Indian Rupees. No Foreign exchange will be made available by the purchaser. The price comparison shall be based on total prices of items.
- 9(ii) Prices indicated in the Price schedule shall be entered in the following manner:
 - (a). The Basic Unit price (Ex-Factory Price) of the goods, Excise duty, Sales Tax, Freight, Forwarding, Packing, Insurance and any other Levies/Charges/Octroi,

already paid or payable by the supplier shall be quoted separately item wise.

- (b). The supplier shall quote as per price schedule given in Section VI for all the items given in schedule of requirement.
- (c). It is mandatory to quote for all components of the price viz. Ex.Factory Price, Excise duty, Customs duty, Sales Tax etc. The bidder cannot show second sale.
- 9(iii). The Basic Unit Price quoted by the bidder shall remain fixed during the entire period of Conveyance Deed and shall not be subject to variation on any account. A bid submitted with an adjustable price quotation will be treated as non-responsible and rejected.
- 9(iv). The prices quoted by the bidder shall be in detailed breakup to enable the Purchaser to arrive at the price of equipment/system offered.
- 9(v). The price approved by the Purchaser for procurement will be inclusive of Levies and Taxes, Octroi/Entry Tax, packing, forwarding, freight and insurance as mentioned in para 9(i) above. Breakup in various heads like excise duty, sales tax, insurance, freight and other taxes paid/payable as per clause 9(ii)(a) is for the information of the purchaser and any change in these shall have no effect on price during the scheduled delivery period.
- 9(vi) "DISCOUNT, if any, offered by the bidders shall not be considered unless specifically indicated in the price schedule. Bidders desiring to offer discount shall therefore modify their offers suitably while quoting and shall quote clearly net price taking all such factors like Discount, free supply, etc. into account".
- 9(vii) The Purchaser shall provide Form-32/Form-39 (Road Permit).

10. DOCUMENTS ESTABLISHING BIDDER'S ELIGIBILITY AND QUALIFICATION

- 10(i) The bidder shall furnish, as part of the bid document establishing the bidder's eligibility, the following documents or whichever is required as per terms and conditions of bid document.
 - (a). Certificate of Incorporation.
 - (b). Article or Memorandum of Association or partnership deed or proprietorship deed as the case may be.
 - (c). Valid Registration certificate from State Director of Industries or from Secretariat for Industrial Approval (SIA), Ministry of Industries, Government of India.
 - (d). Approval from Reserve Bank of India/ SIA in case of foreign collaboration, if applicable.

10(ii)

- (a) The bidder shall furnish Annual Report and/ or a certificate from its bankers as evidence that he has financial capability to execute the Conveyance Deed.
- (b) The bidder shall furnish documentary evidence about technical and production capability necessary to execute the Conveyance Deed.
- 10(iii) In order to enable the Purchaser to assess the provenness of the system offered, the bidder shall provide documentary evidence regarding the system being offered by him.

11. DOCUMENTS ESTABLISHING GOOD'S CONFORMITY TO BID DOCUMENT

11(i) Pursuant to clause 7, the bidder shall furnish, as part of his (Technical) bid, documents

establishing the conformity of his bid to the bid document of all goods and services which he proposes to supply under the contract.

- 11(ii) The documentary evidences of the "goods and services" conformity to the bid document may be, in the form of printed leaflets, literature, drawings, data etc. and the bidder shall furnish along with the Technical Bid as per the format mentioned in Section V:
 - (a) A detailed description of goods with essential technical and performance characteristics;
 - (b) A list, giving full particulars including available sources and current prices of all spare parts, special tools etc. necessary for the proper and continuous functioning of the goods for a period of one year following commencement of use of the goods by the purchaser, and
 - (c) A clause-by-clause compliance on the purchaser's Technical Specifications and Commercial Conditions demonstrating substantial responsiveness to the technical specifications and commercial conditions be mentioned in the format mentioned in Section V. In case of deviations, a statement of the deviations and exception to the provision of the Technical Specifications and Commercial Conditions shall be given by the bidder. A bid without clause-by-clause compliance of the Technical specifications (Section-VI), Commercial Conditions (Section-III) and Special Conditions (Section-IV) shall not be considered.
- 11(iii) For the purpose of compliance to be furnished pursuant to the clause 11(ii)(c) above, the bidder shall note that the standards for the workmanship, material and equipment and reference to the brand names or catalogue number, designated by the Purchaser in its Technical specifications are intended to be descriptive only and not restrictive.

12. EARNEST MONEY DEPOSIT AS BID SECURITY, PERFORMANCE BANK GUARANTEE AND PAYMENT TERMS.

- 12(i) Pursuant to clause 7, the bidder shall furnish, as part of his bid, Earnest Money Deposit as bid security of amount in Section I against each item for which bid is being submitted. The bidders (small scale units), who are registered with DI (SPS) or National Small Scale Industries Corporation are also required to furnish the bid security.
- 12(ii) The bid security is required to protect the purchaser against the risk of bidder's conduct, which would warrant the forfeiture of bid security pursuant to clause 12(vii)
- 12(iii) The bid security shall be in the form of account payee Bank Draft payable at Allahabad in favour of Registrar General, High Court, Allahabad and the same shall be valid for Three months. The Bank Draft be kept inside the sealed envelope marked "Terms and Conditions".
- 12(iv) The bid not secured in accordance with clause 12(i) & 12(iii) shall be rejected by the Purchaser being non-responsive at the bid opening stage.
- 12(v) The bid security of the unsuccessful bidder will be discharged/returned as promptly as possible but not later than 30 days after the expiry of the period of the bid validity prescribed by the purchaser pursuant to clause 13.
- 12(vi) The successful bidder's bid security will be discharged upon the bidder's acceptance of the Letter of Intent (LOI) satisfactorily in accordance with clause 27 and furnishing the performance security as Bank Guarantee (PBG of 10% of total Purchase Order value valid for six months beyond the warranty period of 1 year).

12(vii) The bid security may be forfeited:

- (a) If the bidder withdraws his bid during the period of bid validity specified by the bidder in the bid form **or** if the bidder is not able to provide the consent of OEM for signing the tripartite agreement **or** if the bidder is not able to provide proper authorization from OEM of items for which the bid is being submitted **or**
- (b) In the case of successful bidder, if the bidder fails:
 - (A) To sign the contract in accordance with clause 28 or
 - (B) To furnish performance security in accordance with clause 27.
- (c) In the above cases, i.e. 12(vii) (a) & (b), the bidder will not be eligible to participate in the tender for same item for one year from the date of issue of Letter of Intent (LOI).

The bidder will not approach the court against the decision of the Purchaser in this regard.

12(viii) Within 7 days of the receipt of notification of award i.e. purchase order from the Purchaser, the successful Bidder shall furnish the performance security in the form of performance bank guarantee (PBG) for an amount of 10% of the value of the Purchase Order to be procured from State Bank of India or its associate banks or any nationalized bank of India or scheduled bank located in India in favour of *Registrar General*, *High Court*, *Allahabad* and valid for six months beyond the full warranty period of one year from the date of successful supply and installation of all the supplied items (Laptops & other accessories) in the prescribed format. The successful bidder may submit bank guarantee accordingly.

12(ix) Payment for the items to be supplied by the bidder against the purchase order shall be made by Purchaser as follows: -

90% amount of the total order value will be paid to the bidder within one month of physical delivery against all the ordered items to the sites after their physical inspection (Pre Dispatch Inspection) at factory site/warehouse/sale point etc. of SELLER and Delivery of all the items at site(s) and providing all the delivery challans duly signed and stamped by authorized representatives of Purchaser and furnishing of the performance bank guarantee amount equal to 10% of total order value in favour of Purchaser on the format prescribed by the Purchaser.

Remaining 10% amount of the total order value will be released to the bidder within one month after satisfactory installation, successful acceptance test and satisfactory operation of all the supplied items at sites.

Payment shall be released on receipt of the original bills in triplicate complete in all respect and original delivery challans of all the items. No payment shall be released for part delivery of the hardware, software and other related accessories against the purchase order.

13. PERIOD OF VALIDITY OF BIDS

- 13(i) Bid shall remain valid for 120 days from the date of opening of financial bids prescribed by the purchaser pursuant to clause 19(i). A bid valid for a shorter period shall be rejected by the purchaser being non-responsible.
- 13(ii) In exceptional circumstances, the purchaser may request the consent of the bidder for an extension of the period of bid validity. The request and the response thereto shall be made in writing. The bid security provided under clause 12 shall also be suitably extended. A bidder accepting the request and granting extension will not be permitted to modify his bid.

14. FORMAT AND SIGNING OF BID

- 14(i) Terms and Conditions, Technical Bid and Financial Bid shall be typed or printed and all the pages numbered consecutively and shall be signed by the bidder or a person or persons duly authorized to bind the bidder to the contract. The letter of authorization (in Terms and Conditions envelope) shall be indicated by written power-of-attorney accompanying the bid. All pages of the bid, except for unamended printed literatures, shall be signed by the person or persons signing the bid. The bids submitted shall be sealed properly.
- 14(ii). The bid shall contain no interlineations, erasures or overwriting except as necessary to correct errors made by the bidder in which case such corrections shall be signed by the person or persons signing the bid.

15. SEALING AND MARKING OF BIDS.

- 15(i) The bidder shall seal the Terms and Conditions, Technical Bid and the Financial Bid in separate (inner) envelopes. All the three sealed envelopes will further be sealed in an outer envelope. All the envelopes (Inner and outer) should be sealed separately by the personal seal of the bidder.
- 15(ii) The bid should be submitted in following manner:
 - (a) The envelopes shall be addressed to Computer Centre, High Court of Judicature at Allahabad, Allahabad, U.P. 211001.
 - (b) The envelope shall bear 'TENDER DOCUMENT (tender number) FOR SUPPLY OF LAPTOPS".
 - (c) The inner and outer envelopes shall indicate the name and address of the bidders to enable the bid to be return unopened in case it is declared 'late' or rejected.
 - (d) Tender may be sent by registered post/speed post or delivered in person on above mentioned address (address is given in clause 15(ii)(a) above). The responsibility for ensuring that the tenders are delivered in time would vest with the bidder. The purchaser shall not be responsible if the bids are delivered elsewhere.
 - (e) Bids delivered in person on the day of tender opening shall be delivered up to 07.02.2014 by 2.30 p.m. the venue (address is given in clause 15(ii)(f) below) of the tender opening. The purchaser shall not be responsible if the bids are delivered elsewhere.
- 15(iii) If all the envelopes are not sealed and marked as required in clause 15(i) and 15(ii), the bid shall be rejected.

16. SUBMISSION OF BIDS

- 16(i) Bids must be received by the Purchaser at the address specified in clause 15.2 not later than 07.02.2014 by 2.30 p.m. on due date.
- 16(ii) The purchaser may, at its discretion, extend this deadline for the submission of bids by amending the bid document in accordance with clause 6 in which case all rights and obligations of the purchaser and bidders previously subject to the deadline will thereafter be subjected to the deadline as extended.

- 16(iii) The bidder shall submit his bid offer against a set of bid document purchased by him for all or some of the schedules in schedules of requirement mentioned in Section III of the bid document. Bidder may include alternate offer, for all the schedules or some of the schedules as mentioned in schedules of requirements. However, not more than one independent and complete offer shall be permitted from the bidder.
- 16(iv) All the items mentioned in a particular schedule in Section III in Schedules of requirement has to be quoted for.

17. LATE BIDS

Any bid received by the purchaser after the deadline for submission of bids prescribed by the purchaser pursuant to clause 16, shall be rejected and returned unopened to the bidder.

18. MODIFICATION AND WITHDRAWAL OF BIDS

- 18(i) The bidder may modify or withdraw his bid after submission provided that the written notice of the modification or withdrawal is received by the purchaser prior to the deadline prescribed for submission of bids.
- 18(ii) The bidder's modification or withdrawal notice shall be prepared, sealed, marked and dispatched as required in the case of bid submission in accordance with the provision of clause 15. A withdrawal notice may also be sent by FAX but followed by a signed confirmation copy by post not later than the deadline for submission of bids.
- 18(iii) Subject to clause 20, no bid shall be modified subsequent to the deadline for submission of bids.

19. OPENING OF BIDS BY PURCHASER

- 19(i) The purchaser shall open bids in the presence of bidders or their authorized representatives who chose to attend, on due date. The bidder's representatives, who are present shall sign in an attendance register. Authority letter to this effect shall be submitted by the bidders before they are allowed to participate in bid opening.
- 19(ii) A maximum of two representatives of any bidder shall be authorized and permitted to attend the bid opening.
- 19(iii) The bidder's names, technical bid, financial bid, modifications, bid withdrawals and such other details as the purchaser, at its discretion, may consider appropriate will be announced at the time of opening.
- 19(iv) The date fixed for opening of bids, if subsequently declared as holiday by the Purchaser, the revised date of schedule will be notified. However, in absence of such notification, the bids will be opened on next working day, time and venue remaining unaltered.
- 19(v) Terms and Conditions envelop and then Technical Bid envelopes for the bidders who have accepted Terms and Conditions will be opened on 07.02.2014 by 4.30 p.m.
- 19(vi) The Financial Bid envelopes of only technically qualified bidders will be opened on 11.02.2014 at 4.30 p.m.

20. CLARIFICATION OF BIDS

To assist in the examination, evaluation and comparison of bids, the purchaser may, at its discretion ask the bidder for the clarification of its bid. The request for the clarification can

be in oral or in writing and the response shall be in writing only. However, no post bid clarification at the initiative of the bidder shall be entertained.

21. PRELIMINARY EVALUATION

- 21(i) Purchaser shall evaluate the bids to determine whether they are complete, whether any computational errors have been made, whether required sureties have been furnished, whether the documents have been properly signed and whether the bids are generally in order.
- 21(ii) Arithmetical errors shall be rectified on the following basis. If there is a discrepancy between the unit price and total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail and the total price shall be corrected by the purchaser. If there is a discrepancy between words and figures, the amount in words shall prevail. If the supplier does not accept the correction of the errors, his bid shall be rejected.
- 21(iii) Prior to the detailed evaluation pursuant to clause 22, the Purchaser will determine the substantial responsiveness of each bid to the bid document. For purposes of these clauses, a substantially responsive bid is one which confirms to all the terms and conditions of the bid document without material deviations. The purchaser's determination of bid's responsiveness shall be based on the contents of the bid itself without recourse to extrinsic evidence.
- 21(iv) A bid determined as substantially non-responsive will be rejected by the purchaser and shall not subsequent to the bid opening be made responsive by the bidder by correction of the non-conformity.
- 21(v) The purchaser may waive any minor infirmity or non-conformity or irregularity in a bid which doesn't constitute a material deviation, provided such waiver doesn't prejudice or effect the relative ranking of any bidder.
- 21(vi) The purchaser reserves the right to see demonstration of goods and services quoted in the bids.

22. EVALUATION AND COMPARISON OF SUBSTANTIALLY RESPONSIVE BIDS

- 22(i) The purchaser shall evaluate in detail and compare the bids previously determined to be substantially responsive pursuant to clause 21.
- 22(ii) The evaluation and comparison of responsive bids shall be done on the composite price of the goods offered, inclusive of all kinds of Levies & Taxes i.e. Sales tax & Excise duty, Octroi/Entry tax, packing, forwarding, freight and insurance etc., as indicated in the bid document.
- 22(iii) Technical specifications of the Goods/Services and the leaflets/supporting document enclosed to confirm them.
- 22(iv) Bidder's turnover in last three financial years.
- 22(v) Bidder's installation base and after Sales Service support networks in the Districts of U.P.
- 22(vi) For uniform comparative analysis, MNC & Indigenous brands shall be compared separately.
- 22(vii) Weightage may be given to the bidders offering additional bundled softwares/accessories along with the laptops, if all other parameters/rates of technical evaluation and financial evaluation are equal.

23. CONTACTING THE PURCHASER

23(i) Subject to clause 20, no bidder shall try to influence the Purchaser on any matter relating to its bid, from the time of the bid opening till the time the contract is awarded.

23(ii) Any effort by a bidder to modify his bid or influence the purchaser in the purchaser's bid evaluation, bid comparison or contract award decision shall result in the rejection of the bid.

24. PLACEMENT OF ORDER

The Purchaser shall consider placement of orders for commercial supplies only on those eligible bidders whose offers have been found technically, commercially and financially acceptable and whose goods (laptops) have been type approved/ validated by the purchaser. The purchaser reserves the right to counter offer price(s) against price(s) quoted by any bidder.

25. PURCHASER'S RIGHT TO VARY QUANTITIES

- (i) The Purchaser will have the right to increase or decrease the quantity of goods (laptops) and services specified in the schedule of requirements without any change in the unit price or other terms and conditions at the time of award of contract.
- (ii) In exceptional situation where the requirement is of an emergent nature and it is necessary to ensure continued supplied from the existing vendors, the purchaser reserves the right to place repeat order up to 50% of the quantities of goods and services contained in the running tender/ contract within a period of twelve months from the date of acceptance of 1st LOI at the same rate or a rate negotiated (downwardly) with the existing vendors considering the reasonability of rates based on prevailing market conditions and the impact of reduction in duties and taxes etc.

26. PURCHASER'S RIGHT TO ACCEPT ANY BID AND TO REJECT ANY OR ALL BIDS

The Purchaser reserves the right to accept or reject any bid, and to annul the bidding process and reject all bids, at any time prior to the award of the contract without assigning any reason whatsoever and without thereby incurring any liability to the affected bidder or bidders on the grounds of purchaser's action.

27. ISSUE OF LETTER OF INTENT (LOI)

- 27(i) The issue of an LOI shall constitute the intention of the purchaser to enter into contract with the bidder.
- 27(ii) The bidder shall within 7 days of issue of the LOI, give his acceptance (by signing each page of LOI) along with performance security in conformity with Annexure I provided with the bid document.

28. SIGNING OF CONTRACT

- 28(i) The issue of Purchase Order shall constitute the award of contract on the bidder.
- 28(ii) Upon the successful bidder furnishing performance security pursuant to clause 27, the Purchaser shall discharge the bid security in pursuant to clause 12.

29. ANNULMENT OF AWARD

Failure of the successful bidder to comply with the requirement of clause 28 shall constitute sufficient ground for the annulment of the award and the forfeiture of the bid security in which event the purchaser may make the award to any other bidder at the discretion of the purchaser or call for new bids.

30. QUALITY ASSURANCE REQUIREMENTS

The supplier shall have Quality Management System supported and evidenced by the

following:

- A Quality Policy.
- A management representative with authority and responsibility for fulfilling QA requirements and for interfacing the purchaser in the matters of Quality.
- Procedure for controlling design/production engineering, materials, choice of components/vendors, manufacturing and packaging process for supplying quality products.
- System of Inward Good inspection as mentioned in clause 34.
- System to calibrate and maintain required measuring and test equipment.
- System for tracing the cause for non-conformance (trace ability) and segregating product which don't conform to specifications.
- Configuration management and change-control mechanism.
- A quality plan for the product.
- Periodical internal quality audits.
- A 'Quality Manual' detailing the above Or infrastructure assessment certificate and Type Approval Certificate issued by "TEC" shall be furnished as a part of *Terms & Conditions Bid*.

31. SUMMARY REJECTION OF BIDS

While all the conditions specified in the bid document are critical and are to be complied, special attention of bidder is invited to the following clauses of the bid document. Non-compliance of any one of which shall result in outright rejection of the bid.

- 31(i) Clause 15(i) of Section-II: The bids will be recorded/returned unopened if covers are not properly sealed with 'PERSONAL SEAL' of the bidder.
- 31(ii) Clauses 12(i), 12(ii) & 13(i) of Section-II: The bids will be rejected at opening stage if bid security is not submitted as per clauses 12(i) & 12(ii) and bid validity is less than the period prescribed in clause 13(i) mentioned above.
- 31(iii) Clause 2 & 10 of Section-II: If the eligibility condition as per clause 2 of Section-II is not met and/or documents prescribed to establish the eligibility as per clause 10 of Section-II are not enclosed, the bids will be rejected without further evaluation.
- 31(iv) Clause 11.2 (c) of Section-II: If clause-by-clause compliance and deviation statements as prescribed are not given, the bid will be rejected at the stage of primary evaluation. In case of no deviations, a statement to that effect must be given.
- 31(v) Section-IV, Section-V & Section-VI, Technical Specifications: Compliance if given using ambiguous words like "Noted", "Understood", "Noted & Understood" shall not be accepted as complied. Mere "Complied" will also be not sufficient, the specification of the parameter should be given and reference to the enclosed documents showing compliances must be given.

31(vi) Section-VI, Price Schedule: Prices are not filled in as prescribed in price schedule.

31(vii) Section-II clause 9(v) on discount which is reproduced below:

"Discount, if any, offered by the bidder shall not be considered unless specifically indicated in the price schedule. Bidders desiring to offer discount shall therefore modify their offer suitably while quoting and shall quote clearly net price taking all such factors like Discount, free supply etc. into account".

31(viii) If the bid does not contain required Bid Document Fee and the EMD.

32. DISQUALIFICATION FOR HABITUAL DEFAULTER

Purchaser reserves the right to disqualify the supplier for a suitable period who habitually failed to supply the equipment in time. Further, the suppliers whose equipment do not perform satisfactory in the field in accordance with the specifications may also be disqualified for a suitable period as decided by the purchaser.

33. BLACKLISTING OF DEFAULTING BIDDER

33(i) Purchaser reserves the right to blacklist a bidder for a suitable period in case he fails to honors his bid without sufficient grounds.

33(ii) The bidder should give a certificate that none of his/her near relative is working at High Court, Allahabad as defined below where he is going to apply for the tender. In case of proprietorship firm certificate will be given by the proprietor. For partnership firm certificate will be given by all the partners and in case of limited company by all the Directors of the company excluding Government of India/ Financial institution nominees and independent non official part time directors appointed by Govt. of India or the Government of the state. Due to any breach of these conditions by the company or firm or any other person the tender will be cancelled and bid security will be forfeited at any stage whenever it is noticed and Purchaser will not pay any damage to the company or firm or the concerned person. The company or firm or the person will also be debarred for further participation in **High Court, Allahabad**. The near relatives for this purpose are defined as:

- (a) Members of a Hindu undivided family.
- (b) They are husband and wife.
- (c) The one is related to the other in the manner as father, mother, son(s) & son's wife (daughter in law), daughter (s) and daughter's husband (son in law), brother(s) and brother's wife, sister(s) and sister's husband (brother in law).

34. PRE-DISPATCH INSPECTION AND ACCEPTANCE TEST

34(i) Pre-Dispatch Inspection of all the ordered items (hardware/software) shall be carried out (within six weeks from the date of issuance of the Purchase Order) by a team of technical experts nominated by HIGH COURT at factory site/warehouse/sale point etc. of SELLER, prior to delivery of the items at respective sites. The SELLER will also provide a detailed list indicating the Machine/Serial no., MAC etc. of individual Laptop & other accessories duly signed by the SELLER during the above Inspection. Acceptance will be conducted by team of technical experts sent by Purchaser in presence of the Bidder on all the ordered items to ascertain that the items to be delivered are as per ordered technical specifications and of the acceptable quality. A set of all the diagnostic tools and techniques to test Laptops, other items and softwares shall be provided by the Bidder to the team of technical experts sent by Purchaser along with the physical inspection and testing schedule prior to inviting Purchaser for inspection and testing of the items. The items must be as per ordered technical specifications or higher technical specifications only. No incomplete systems will be accepted under any circumstances. The systems should also contain same subsystems (brand/make) as quoted in the tender. It shall be the exclusive responsibility of

the Bidder to provide appropriate device drivers alongwith the systems. Failure to fulfill any of above mentioned conditions will lead to the rejection of the items during inspection and acceptance testing of the items. The items which will be inspected and accepted during Pre-Dispatch Inspection by the team of technical experts nominated by Purchaser shall be packed by the Bidder and the representatives of Purchaser will put a unique number, their seal and signature on each of the packet. The Bidder will deliver the sealed packets to the respective sites after pre dispatch inspection.

34(ii) If at any stage during Pre-Dispatch Inspection, it is found that computers, softwares and other related items are not ready or not of acceptable quality, Purchaser reserves the right to cancel the Purchase Order and forfeit the Earnest Money Deposit.

34(iii) Acceptance Test of all the items shall be conducted after delivery of same at the site of delivery and fulfillment of all requirements as per the Terms and Conditions of the Conveyance Deed to ensure that items are same which were inspected before dispatch: are as per technical specifications mentioned in Purchase Order and or delivered in good working condition.

34(iv) The vendor will make all the arrangements for lodging, fooding and local transportation etc. of the team of Officers sent by HIGH COURT for Pre-Dispatch Inspection of the items at the SUPPLIER's cost.

35. DELIVERY & INSTALLATION OF ITEMS

35(i) The complete delivery & installation of Laptops shall be made satisfactorily by the bidder within 12 weeks from the date of issue of the purchase order by Purchaser to the bidder. All the deliveries should be on CIF (cost, insurance & freight) basis. If any loss or damage occurs in transit then it will be the responsibility of the bidder to make good the loss, within the time stipulated in the tender/purchase order for installation. The bidder may take necessary action to claim the insurance money, for the item(s) lost/damaged during transit, from insurance Company at his own level.

35(ii) All the items to be supplied should be new, of good quality and standard and as per the technical specifications mentioned in technical bid document.

35(iii) The bidder will provide operational manuals, OEM documents for peripherals, set of diagnostics to test all the sub-systems etc. along with the systems. All the softwares should be supplied along with the media and requisite licenses.

35 (iv) The satisfactory installation and acceptance test of all the items will have to be completed satisfactorily within twelve weeks from the date of issue of the purchase order by Purchaser to the bidder failing which the Purchase Order may be cancelled.

36. COMPENSATION

36(i) If delivery/installation of the items is not made within above stipulated period, the compensation will be payable for non-adherence to the committed delivery/installation schedules by the bidder to Purchase as follows: -

- (i) 0.5% of the total value of delayed items per week of delay in delivery of Laptops, other items & softwares subject to maximum of 5.0% of total order value.
- (ii) 0.5% of the total value of delayed items per week of delay attributable to bidder in installation of all the items subject to a maximum of 5.0% of total order value.

36(ii) Purchaser reserves the right to cancel the total/part purchase order, if the delivery gets delayed more than 4 weeks from the stipulated period of 12 weeks given in the Purchase Order. Penalty as mentioned in clause 15 above shall however be applicable even if the order is cancelled in part or full. Purchaser shall have no responsibility what-so-ever for any damages sustained by the bidder due to cancellation of the purchase order. In such case, the earnest money deposited by the bidder in Purchaser shall be forfeited in full.

36(iii) Purchaser reserves the right to reject any items supplied against the purchase order, if found not working satisfactorily at the time of installation at site(s). The rejected items, if any, shall have to be taken back and replaced by good quality items forthwith at the cost of the supplier. No payment will be made for the rejected item(s).

36(iv) If the installation of the items at site gets delayed from the stipulated period given above and to be given in the Purchase Order, then Purchaser reserves the right to forfeit the earnest money deposited by the bidder in Purchaser and the balance payment, if any, due to the supplier for the items supplied against the purchase order shall be forfeited.

37. JURISDICTION

All disputes are subject to Allahabad jurisdiction only.

DECLARATION BY THE BIDDER

It is hereby declared that I/We the undersigned, have read and examined all the terms and conditions etc. of the tender document (no. CC-1/2014) for which I/We have signed and submitted the tender under proper lawful Power of Attorney. It is also certified that all the terms and conditions of the tender document are fully acceptable to me/us and I/We will abide by all the clauses from serial no. 1 to 37. This is also certified that I/We/our principal manufacturing firm has no objection in signing the purchase contract if the opportunity for the supply of the items against this tender is given to me/us.

Date:	Seal & Signature of the Bidder
Place:	Name:
	Designation:

Section III: Schedule of Requirement

Features	Specifications	
Processor	4 th Generation Intel Core i5-4300M (2.6 GHz, 3 MB L3 cache, 2 cores) Up to 3.30 GHz with Intel Turbo Boost Technology Or Higher.	
Chipset	Mobile Intel® HM86/HM87 or Higher.	
Memory	4GB DDR3 1333 Mhz RAM Expandable up to 8GB or Higher	
Graphics	Intel HD Graphics 4000 / NVIDIA GeForce GT 720M 1GB DDR3 or Higher	
Hard Drive	Minimum 500GB 7200RPM Hard Drive with HDD failure prevention technology	
Screen	14.0" High Definition Wide LED Anti-Glare Display (1366x768) 720p	
Keyboard	Spill resistant Rupee Symbol keyboard + multi-touch touchpad	
Camera	Minimum 1.0 MP Integrated HD video webcam	
Optical Drive	8X DVD+/-RW	
Battery	4/6-cell Lithium-Ion battery for up to 6 hours of battery backup (or better)	
NIC / Wireless / BT	10/100/1000 Gigabit Ethernet, Wireless (802.11b/g/n 1x1) Bluetooth® 4.0	
os	Liburty 12.04 LTS: One copy of the customized OS to be provided by the HI	
Warranty 1 Year Next Business Day Onsite Service & Replacement Warranty (Including Ac & Battery Pack)		
Ports & Slots	VGA, HDMI, LAN RJ-45, Power, Headphone / Headset / Ext. Speaker out, USB 3.0 (2), USB 3.0 with Power Share (1)	
	Memory Card Reader, 54 mm Express Card, Docking Connector, 1 Full and 2 Half Mini Card Slots.	
Certifications	Energy Star 5.0; EPEAT , Windows and Linux Compliance Certificate	
Weight	Weight: upto 3.0 kg including battery pack	
Power Adaptor	100 to 240V AC - 65W AC Adaptor or as per OEM Specific.	
Standard Accessories	Power cable, Power Adaptor and Charger, Driver CDs and Laptop Bag etc.	
Audio	Dual Inbuilt Speakers	
Others	Operating Temperature: 0 - 50 Degree Centigrade	

	Laptop Cary Case Specifications			
1	Suitability	To accommodate 14.0" size Laptop Computer or as per the Laptop size		
2	Material	Polyester fabric, nylon bonded thread, branded zippers and sliders		
3	Compartments	Three Compartment bag (Laptop, Paper File, Power Adaptor, Utility Pocket) with padded sleeve, Utility pocket in front and side pockets		
4	Padding	Padded handle, padding on the back for comfort and air flow curved and padded contoured shoulder straps		

Section – IV : General Information

1.	Name of the Company		
2.	Full address of company alongwith		
	Contact Person		
	Telephone/Mobile No.		
	Fax no.		
	E-mail address:		
3.	Local address of company for communication, if any		
4(a).	Are you an OEM or dealer		
	(Pl. enclose requisite documents in support		
	of claim)		
4(b).	If listed with MAIT/NASCOMM (self attested copies of certificate be attached)		
4(c).	If Company/Product/Services is ISO certified (copies of certificates be attached)		
5(a).	Annual turnover in last 3 financial years in Rs. Crores. (Self attested copies of documents in support be attached) (i) Year 2010-11		
	(ii) Year 2011-12 (iii) Year 2012-13		
F/I-)	,		
5(b)	Supply of Laptops in last 3 financial years in Department(s) / Organization(s) (in Nos.) (Self Attested copies of documents in support be attached)		
	F.Y (i) Year 2010-11	Quantity	Total Value
	· ·		
	(ii) Year 2011-12		
	(iii) Year 2012-13		
5(c).	Trade Tax / Sales Tax Registration no. with place. (Copy of TIN be attached)		
5(d).	Income Tax Registration no. with place. (Copy of PAN be attached)		
6.	Strength of local office at Allahabad (i) No. of Marketing Personnel		
	(ii) No. of Technical Personnel (Qualification be also mentioned)		

	(iii) No. of Supporting Staff			
7(a).	No. of Service Centres in Uttar Pradesh (Pl. mention location alongwith no. of support staff)			
7(b).	Location of service centers(*) and location wise No. of Service Engineers posted in U.P.			
	*For more service centers, enclose this information separately with Technical Bid.			
8.	Environmental conditions requirement: (i) Temperature (in Deg.C)	Min.	Max.	
	(ii) Relative Humidity (%)			
9.	Installation base of Laptops in Uttar Pradesh (in no.) (Please enclose the list of Purchase Orders)			
10.	Kindly enclose at least three after sales service Support certificates from your customers where you have supplied and installed Laptops to evaluate your service support performance. Total no. of service support certificates enclosed.			
11.	Any other information you feel necessary (Separate sheets may be used if required)			
12.	Details of earnest money attached. (i) Amount Rs. (ii) Bank Draft No./Details of Bank Guarantee. (iii) Bank Details with issue date & period.			

Date:	Seal & Signature of the Bidder
Place:	Name:
	Designation:

Section – V: Technical Bid

Parameters	Specification	
Laptop		
Make/manufacture		
Model no.		
Processor	Intel Processor Model No.	
	Type	
	Speed	
	DMI2	
	L2 cache	
	L3 cache	
Chipset	Chipset Model No.	
System Board	Manufacturer	
System Board	Model No.	
Memory	Manufacturer	
Memory		
	Type Size	
	Speed	
	No. of Memory Modules given	
	No. of DIMMS	
	Channels supported	
	Maximum Size	
Hard Drive	Manufacturer	
	Model No.	
	Capacity	
	RPM	
	Whether Shock Proof	
Display	Technology	
	Size	
	Resolution	
	No. of Colours	
Graphics	Manufacturer	
	Model No.	
	Video RAM	
	No. of Colours	
	Resolution Supported	
	AIGLX Support	
Audio	Manufacturer	
	Model No.	
	No. of Bits	
	Microphone	
Optical Storage	Manufacturer	
	Model No.	
	Modes Supported	
	DVD Writing Speed	
	DVD Reading Speed	
	CD Writing Speed	
	CD Reading Speed	
Wireless	Manufacturer	
	Model No.	
	IEEE Standard	
	Speed	
Bluetooth	Manufacturer	
	Model No.	
	Bluetooth Standard	
	Range	

Ethernet Adapter	Manufacturer	
	Model No.	
	Speed	
PCMCIA	Manufacturer	
	Model No.	
	No. of Slots	
	Type of Slots	
	Cardbus	
Card Reader	Manufacturer	
	Model No.	
	No. of Card Family Supported	
	Card Family Supported	
	Cara rammy cappoints	
Weight		
3		
Other Ports and	Name of port & location	No.
Connectors Available	Name of port & location	NO.
Connectors Available		
Keyboard	No. of Keys	
	Features	
Touch Pad	Manufacturer	
	Model No.	
	Features	
Security		·
Battery Specifications	Manufacturer	
	Model No.	
	Technology	
	No. of Cells	
	Backup Time	
	Charging Time	
	AC Input Range	
	Travel Battery Specification	
	Others, if any	
Certifications		
Chasis		
Standard Accessories		
Operating Temperature		
Warranty		

Date:	Seal & Signature of the Bidder
Place:	Name:
	Designation:

HIGH COURT OF JUDICATURE AT ALLAHABAD, ALLAHABAD TENDER NOTICE NO. CC-1/2014

	Laptop Bag Specifications		
1	OEM / 3 rd party make		
2	Specifications (Model no., Size, Material,		
	Compartments, Padding etc.)		

Note: Product (Laptop Bag) brochure highlighting technical specifications & photographs must be attached in support of information mentioned in the technical bid.

Date:	Seal & Signature of the Bidder
Place:	Name:
	Designation

Name: Designation:

SECTION VI: FINANCIAL BID

Place:

SI	Items.	Unit Price					
No		Basic Price (Rs.)	Excise Duty (Rs.) Value & Percentage of Col.3	Sub-Total (Rs.) 3+4	Trade Tax (Rs.) Value & Percenta ge	Levies & Other Tariff, if any etc. (Rs.) - Value & Percentage of Col.3	Total Unit Price (Rs.) 5+6+7
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1.	Laptops (Plz. Specify make & model) with one year warranty						
2.	Laptop Bag						
Grand Total (Rs.)						1	

A.	Comprehensive onsite Annual Maintenance Charges (after warranty period of one year):				
В.	3. Any Other Offer the Bidder would like to include in any of the above cost (Pl. Specify):				
Da	te: Seal & Signature of the Bidder				

Appendix-II

FORMAT OF CONVEYANCE DEED

THIS CONVEYANCE DEED is made and e	executed on, 2014
BETWEEN the Hon'ble High Court of Judicature at A	ıllahabad through Sri, Registrar
General, High Court of Judicature at Allahaba	d, Allahabad (U.P.) (hereinafter referred to
as "THE BUYER") of the one part and M/s	registered and having its
registered office at	, India through its Sri
(authorized channel partner of M/s	, OEM), (hereinafter referred to as
"SELLER" which expression shall include its succ	essors, assigns, legal representations and
agents) of the other part.	
WHEREAS SELLER is engaged in the business of se	elling of Laptops and other ancillary and allied

equipments and the items related with the Laptop Technology and, their installation and

AND WHEREAS SELLER has agreed to sell, supply and install Laptops & other accessories as per technical specification mentioned in Annexure-I in At Allahabad High Court, its Bench at Lucknow and Districts/Outlying courts situated in Uttar Pradesh and other offices of the Judicial Officers posted on deputation in the Districts of Uttar Pradesh and in Delhi. and to provide such services at Allahabad High Court, its Bench at Lucknow and Districts/Outlying courts situated in Uttar Pradesh and other offices of the Judicial Officers posted on deputation in the Districts of Uttar Pradesh and in Delhi through SELLER's service center at for a minimum period of one year, and the BUYER has agreed to purchase the items with service support offered by the SELLER at the prices and rates mentioned in Annexure-I of this agreement subject to the terms and conditions contained hereinafter.

NOW, THEREFORE, the parties hereto agree as follows:-

ARTICLE - I: DEFINITIONS

maintenance;

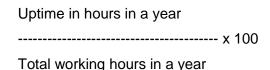
- 1.1 "High Court of Judicature at Allahabad, Allahabad (U.P.)" hereinafter referred to as 'HIGH COURT'.
- 1.2 "Acceptance Test" shall mean the set of tests which will be conducted at the site of delivery by the team of technical experts nominated by the HIGH COURT in the presence of SELLER to ascertain that the said items are same of which Pre-Dispatch Inspection

has been conducted at factory site/warehouse/site/sale point etc. of SELLER OR High Court of Judicature at Allahabad, Allahabad (U.P.) and are of the acceptable quality as described in Clauses 7.4 and 7.5 of Article VII:

- 1.3 "AMC" means annual maintenance contract;
- 1.4 "Installation of items" shall mean installation of Laptops and other ancillary and allied equipments together with all accessories in Intranet and Internet as mentioned in Annexure-I and as described in Article VIII;
- 1.5 "Cost" means the prices of items given at Annexure-I. Prices of items mentioned at Annexure-I are inclusive of all levies, duties and taxes etc. prevailing at the time of issue of purchase order by the BUYER to the SELLER;
- "Date of acceptance" shall mean the date of issue of the certificate by the BUYER to SELLER about the acceptability of Laptops and other ancillary and allied equipments purchased alongwith;
- "Delivery" shall mean the physical delivery of the complete items by SELLER to the Judicial Officers (as per the list provided by HIGH COURT) at Allahabad High Court, its Bench at Lucknow and Districts/Outlying courts situated in Uttar Pradesh and other offices of the Judicial Officers posted on deputation in the Districts of Uttar Pradesh and in Delhi and submitting the delivery challans duly countersigned and stamped by the respective District Judgeship and technical experts deputed by HIGH COURT, in terms of the list provided by the competent authorities High Court of Judicature at Allahabad, Allahabad (U.P.).
- 1.8 "**Documentation**" shall mean current standard visually readable materials on paper and manuals related to operation, usage and maintenance of the items supplied by SELLER;
- 1.9 "Items" shall mean all the items ordered and listed at Annexure-I;
- 1.10 "Pre-Dispatch Inspection" shall mean the set of tests at factory site/warehouse/sale point etc. of SELLER, prior to the delivery, by the team of technical experts nominated by the HIGH COURT to ascertain that the items are as per the technical specifications and of acceptable quality as described in Clauses 7.1, 7.2 and 7.3 of Article VII;
- 1.11 "Site of delivery" shall mean the premises of Allahabad High Court, its Bench at Lucknow and Districts/Outlying courts situated in Uttar Pradesh and other offices of the

Judicial Officers posted on deputation in the Districts of Uttar Pradesh and in Delhi., where respective items will be delivered;

- 1.12 "Site of installation" shall mean the Site of delivery, as defined above;
- 1.13 "Successful Acceptance Test" shall mean acceptance test conducted by the team of technical experts nominated by the HIGH COURT to ascertain that the items after delivery at the different site of Installations are as per the technical specifications and of acceptable quality;
- 1.14 "Uptime" of Laptop & other accessories shall mean error free time for each of the equipments i.e. Laptop & other accessories for 24 hours a day considering 365 days a year when the power and satisfactory environmental conditions (Temperature: minimum 0 degree Celsius maximum 45 degree Celsius, Relative humidity: minimum 5% maximum 95% non condensing) are made available to the items. Any unutilized time, during the period, will also qualify as uptime provided there is no malfunctioning in the Laptop & other accessories installed by SELLER. The period Laptop & other accessories breakdown and the time, complaint is reported the SELLER's local to service engineer or SELLER's Service Centre either through email/fax/letter/messenger/telephone or collection of complaint from complaint register maintained at the different Site of installation by their service engineer will be treated as uptime. In case the complaint is logged after working hours then the problem should be rectified within first four hours of the next working day failing which the Laptop shall be treated as down. In case, any item is required to be moved from one place to another, the time interval from packing of the item till installation of item shall be treated as uptime. Rest of the time shall be treated as downtime of the item. Uptime percentage of item will be computed as follows: -



The following will not be included in the total working hours in a month: -

- (I) The time lost due to power or environmental conditions failure.
- (II) Preventive maintenance period up to 1 hour per Laptop for the period of 6 months.
- (III) Total working hours for Laptop & other accessories will be 24 hours a day

considering 365 days a year.

- 1.15 "DEED" means this CONVEYANCE DEED being executed by BUYER and SELLER;
- 1.16 "Warranty Period" shall mean warranty period of one year from the date of installation of all the items, including on all internal parts of Laptops and other ancillary and allied equipments, etc;
- 1.17 "Purchase Order" means the purchase order issued by HIGH COURT to SELLER regarding purchase of items mentioned in Annexure-I to this DEED.

ARTICLE - II INTERPRETATION

Save where the contrary is indicated, any reference in this agreement to :

- (a) words importing the singular shall include the plural and vice versa;
- (b) a person shall be construed as including a reference to its successors, permitted transferees and permitted assignees in accordance with their respective interests;
- (c) a statute or enactment shall be construed as a reference to such statute as it may have been, or may from time to time be, amended or re-enacted;
- (d) a time of day shall be construed as a reference to Indian Standard Time;
- (e) "HIGH COURT" shall mean BUYER;
- (f) "Clause" shall means clause of this DEED; and
- (g) "Article" shall mean ARTICLE of this DEED.

ARTICLE - III PRICE

The rates of items shown in **Annexure-I** include the cost of packaging, transportation of the items to the site of delivery and to the site of installation, transit insurance and installation at the site. The rates of hardware items are inclusive of all taxes prevailing at the time of issue of the Purchase Order by the BUYER to the SELLER.

ARTICLE - IV TERMS OF PAYMENT

- (i) The payment for the items supplied by SELLER shall be made by the **HIGH COURT** to SELLER as follows:-
 - A. Within 7 days of the receipt of notification of award i.e. Purchase Order from the HIGH COURT, the SELLER shall furnish the Performance Bank Guarantee of 10% of the purchase value of the items from State Bank of India or its associate banks or any Nationalized Bank of India or scheduled bank located in India in favour of Registrar

General, High Court of Judicature at Allahabad, Allahabad (U.P.) in accordance with the Conditions of Contract, in the prescribed format of Performance Bank Guarantee as given in Annexure – III of this deed. Performance Bank Guarantee shall be valid for a period <u>not less than 18</u> months, commencing from the date of warranty period as well as 6 months thereafter, and on receipt of original bills in triplicate complete in all respects.

- B. Payment shall be released only after complete delivery and satisfactory working of all Laptops and other accessories as per specifications mentioned in **Annexure-I**.
- C. 90% amount of the total order value will be paid to the bidder within one month of physical delivery against all the ordered items to the sites after their physical inspection (Pre Dispatch Inspection) at factory site/warehouse/sale point etc. of SELLER and Delivery of all the items at site(s) and providing all the delivery challans duly signed and stamped by authorized representatives of Purchaser and furnishing of a performance bank guarantee of 10% amount of total order value in favour of Registrar General, High Court of Judicature at Allahabad, Allahabad in the prescribed format only from State Bank of India or its associate banks or any Nationalized Bank of India or scheduled bank located in India and valid for six month beyond the full warranty period of one year from the date of successful acceptance of all the supplied items.
- D. Remaining 10% amount of the total order value will be released to the SELLER within one month after satisfactory installation, successful acceptance test and satisfactory working of all the supplied items (Laptops & other accessories) at sites.
- E. <u>In case installation and successful acceptance test of the items is not completed</u>
 within 12 weeks from the date of purchase order, HIGH COURT reserves the right
 to invoke the Bank Guarantee.
- (ii) Payment shall be deemed to have been made as and when cheque is issued by the **HIGH COURT** to SELLER.
- (iii) In case excise duty is reduced or increased subsequently by the Government of India at the time of delivery of the items to **HIGH COURT** then the same will be adjusted by SELLER.
- (iv) In case Trade Tax is reduced or increased subsequently by the Uttar Pradesh Government at the time of delivery of the items to HIGH COURT then the same will be adjusted by SELLER.
- (v) The Bank guarantee furnished by SELLER to HIGH COURT shall not be invoked, if SELLER

supplies & installed the items satisfactorily within stipulated period and provides maintenance services to the satisfaction of the BUYER during warranty period of the items, provided that if the uptime of the Laptop & other accessories is not maintained above ninety five percent consecutively for the **three months** during warranty period, then BUYER has the right to invoke the Bank guarantee and the proceeds thereof shall be forfeited by BUYER.

ARTICLE - V TITLE, RISK AND INSURANCE

- 5.1 Title of ownership of the items shall pass onto BUYER from the date and time of physical delivery of the items to the concerned Judicial officer at the *Place of Delivery, as per the list of Judicial Officers provided by the BUYER*. All risks of losses and/or damages shall be borne by SELLER till the title passes to the **HIGH COURT**.
- 5.2 After delivery of all the items at *place of delivery* by SELLER, it will be the responsibility of concerned Judicial Officer to whom the Laptop has been distributed, on behalf of HIGH COURT, to protect the items against losses, damage and theft etcetera.
- 5.3 SELLER shall be responsible for installation of all the items at the **Site of delivery**. All the risks of losses and/or damages shall be borne by SELLER during supply and installation and of all the items.
- 5.4 If anyhow the items installed are found defective during the acceptance tests to the extent to be replaced by new ones, then SELLER shall replace the same by new ones within 1 week and will inform the BUYER for conducting the acceptance test on new items. Any expenditure incurred by SELLER in replacement of the defective items shall be borne by SELLER.

ARTICLE - VI PACKING

(iv) SELLER shall provide such packing of the items as is required to prevent their damage or deterioration during transit to their final destination as indicated in this DEED or in the Purchase Order. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, humidity, salt and precipitation during transit and open storage. Packing case size and weights shall take into consideration, where appropriate, the remoteness of the items' final destination and the absence of heavy handling facilities at all points in transit. (v) The packing, making and documentation within and outside the packages shall comply strictly with such special requirements as shall be provided for in this DEED.

<u>ARTICLE – VII INSPECTIONS AND TESTS</u>

- 7.1 Pre-Dispatch Inspection of the items shall be carried out by the technical experts nominated by the BUYER for the purchase at factory site/warehouse/site/sale point etc. of SELLER to check whether the items are in conformity with the technical specifications as in Annexure-I to this deed and are in working conditions and all the ordered items are complete prior to dispatch of the items by the SELLER to HIGH COURT. Complete hardware and software as specified in Annexure-I to this deed should be supplied and installed properly by SELLER.
- 7.2. For conducting the inspection and tests, all reasonable facilities and assistance, including access to drawings and production data shall be furnished by the SELLER at no charge to the inspectors of the BUYER. SELLER shall intimate to the HIGH COURT for the purchase indicating that the Laptops and other ancillary and allied equipments are ready for inspection at factory site/warehouse/site/sale point etc. of SELLER and the BUYER can depute its team of technical experts for inspection. After receipt of such intimation from SELLER, the BUYER shall depute its team of technical experts for Pre-Dispatch Inspection and test. After the Pre-Dispatch Inspection is successfully conducted, the items which are inspected by the BUYER shall be packed and sealed by SELLER and the team of technical experts of the BUYER will put a unique number, their seal and signature on each of the packet. The SELLER will also provide a detailed list indicating the Machine/Serial no., MAC etc. of individual Laptop & other accessories duly signed by the SELLER. SELLER shall deliver and install these sealed items at the respective sites mentioned in the Purchase Order.
- 7.3. If any inspected or tested items as mentioned in **Annexure-I** fail to conform to the specifications, the BUYER may reject the items and SELLER shall either replace the rejected items or make alterations necessary to meet specification requirements free of cost to the satisfaction of the BUYER. In any case, the items which do not pass in Pre-Dispatch Inspection will not be accepted by **HIGH COURT** and neither it shall be packed by SELLER for delivery to different Districts and outlying courts situated at Uttar Pradesh.
- 7.4. Acceptance Test of items meant for **HIGH COURT** will be conducted by the team of technical experts nominated by the **HIGH COURT** after the items are delivered to the Judicial Officers at *Allahabad High Court, its Bench at Lucknow and Districts/Outlying courts situated in Uttar*

Pradesh and other offices of the Judicial Officers posted on deputation in the Districts of Uttar Pradesh and in Delhi. Acceptance Test of items will be conducted by the team of technical experts nominated by the HIGH COURT after the items are delivered to the Judicial Officers at the At Allahabad High Court, its Bench at Lucknow and Districts/Outlying courts situated in Uttar Pradesh and other offices of the Judicial Officers posted on deputation in the Districts of Uttar Pradesh and in Delhi. The acceptance will involve to ensure that all the items are as per technical specifications as mentioned in Annexure-I to this deed running the latest diagnostic tools on the machines and trouble-free operation of all the items during acceptance testing period and all the items are in complete numbers as mentioned in Annexure-I. If any item or its sub-part is not ensured by running the diagnostic tool, then it is verified physically opening the box of the machine by the BUYER. There shall not be any additional charges for carrying out acceptance tests. No malfunction, partial or complete failure of any part of hardware or excessive heating of Laptops and other accessories, etc. or bugs in the software should occur. All the software should be complete and no missing module/sections will be allowed. During acceptance tests, the items having the same or higher technical specifications as given in Annexure-I shall only be accepted by the BUYER. SELLER shall maintain necessary log in respect of the result of the tests to establish to the entire satisfaction of the BUYER for successful completion of the tests. An average uptake efficiency of 98% for the Laptops and other accessories for the duration of test period shall be considered as satisfactory.

- 7.5. In the event of the Hardware and Software failing to pass the acceptance test carried out at site of installation, SELLER shall rectify the defects and clear the acceptance test of the rectified items within one week, failing which the BUYER reserves the rights to get the equipment's replaced by SELLER at no extra cost to BUYER.
- 7.6. Successful conduction and the conclusion of the acceptance test for the installed items and equipment shall also be the sole responsibility and at the cost of SELLER.
- 7.7. The HIGH COURT's rights to inspect, test and, where necessary, reject the items after its delivery at respective sites of installation shall in no way be limited or waived by reason of the items having previously been inspected, tested and passed by the HIGH COURT or by the team of technical experts nominated by the HIGH COURT.
- 7.8. That if the SELLER intimates the **HIGH COURT** to depute technical experts for the Pre-Dispatch Inspections and if it is found that the ITEMS are not ready for testing and deploying

and that the Pre-Dispatch Inspection gets delayed for a period more than the said stipulated period of Inspection, then, HIGH COURT reserves the right to cancel the whole Purchase Order or a part thereof and invoke the Bank guarantee without giving notice to the SELLER. The HIGH COURT shall have no responsibility whatsoever for any damages sustained by SELLER due to cancellation of the Purchase Order. In such case the earnest money deposited by the SELLER shall also be forfeited.

- 7.9. That during Pre-Dispatch Inspection if it is found at any stage that the Items do not conform to minimum required specification as mentioned in **Annexure-I** of the this deed and the SELLER is not able to replace the defective items with the items of required specification as mentioned in **Annexure-I** of this deed or with items of higher technical specifications as compared to the items mentioned in **Annexure-I** of this deed, within the stipulated period, then, **HIGH COURT** reserves the right to cancel the whole Purchase Order or a part thereof and invoke the bank guarantee without giving notice to the SELLER. The **HIGH COURT** shall have no responsibility whatsoever for any damages sustained by SELLER due to cancellation of the Purchase Order. In such case the earnest money deposited by the SELLER shall also be forfeited.
- 7.10. That during Acceptance Test if it is found at any stage that the ITEMS do not conform to minimum required specification as mentioned in **Annexure-I** of the this deed and the SELLER is not able to replace the defective items with the items of required specification as mentioned in **Annexure-I** of this deed or with items of higher technical specification as compared to the items mentioned in **Annexure-I** of this deed, within the stipulated period, then, **HIGH COURT** reserves the right to cancel the whole Purchase Order or a part thereof and invoke the bank guarantee without giving notice to the SELLER. The **HIGH COURT** shall have no responsibility whatsoever for any damages sustained by SELLER due to cancellation of the Purchase Order. In such case the earnest money deposited by the SELLER shall also be forfeited.
- 7.11. The vendor will make all the arrangements for lodging, fooding and local transportation etc. of the team of Officers sent by HIGH COURT for Pre-Dispatch Inspection of the items at the SUPPLIER's cost.

ARTICLE - VIII DELIVERY AND INSTALLATION

8.1 The delivery of all the items ordered shall be accepted at the **Site of delivery** by the District Judgeship (as per the list provided by HIGH COURT). SELLER shall arrange to transport the items to the respective sites of delivery and installation at the risk and cost of SELLER.

- 8.2 The delivery, installation and successful acceptance test of all the items shall be completed by SELLER to the satisfaction of BUYER within six weeks after the Pre-Dispatch Inspection is completed. Pre-Dispatch Inspection will be conducted within six weeks from the date of placement of Purchase Order.
- 8.3 SELLER shall carry out unpacking of the items on the sites of delivery and installation in the presence of team of technical experts nominated by the HIGH COURT for the purpose and display that the seal and signatures put at time of packing of items after Pre-Dispatch Inspection are intact.
- 8.4 SELLER shall inspect the items brought for delivery, before delivery is made, for assessing the damage in transit, if any, and make necessary insurance claims. The BUYER shall provide necessary assistance, letters and certificates when required.
- 8.5 If the site of delivery and site of installation of items differ then it shall be the responsibility of SELLER to shift the items from the site of delivery to the site of installation safely at the risk and the cost of SELLER.
- 8.6 SELLER shall not deliver and the BUYER shall not accept the defective items, if any, and SELLER shall be legally bound to replace the defective items with new ones at the cost of SELLER within **one week from the date of notice**. Any expenditure incurred by the BUYER on this account shall also have to be reimbursed by the SELLER.
- 8.7 After successful acceptance tests of all the items by the technical experts nominated by HIGH COURT, a certificate shall be issued by the HIGH COURT to SELLER and after issue of this certificate, the items shall be deemed as accepted.
- 8.8 If any bug is detected in the software supplied by the SELLER at any time during implementation and/or after implementation of the software, the same shall be communicated in writing by **HIGH COURT** to SELLER and it will be rectified by SELLER free of charge within a week's time after receipt of such notice.
- 8.9 The SELLER shall deliver and Install the items (Laptops & other accessories) within 12 weeks of the date of requisition issued by the HIGH COURT and in case of failure to deliver the items in time the HIGH COURT shall be entitled either to revoke the entire agreement or to accept late delivery alongwith such compensation as determined by the HIGH COURT. In case of revocation of agreement, the HIGH COURT shall also be entitled to claim damages from the SELLER as determined by the

Arbitrator.

- 8.9.1 Upon delivery of the Goods, the supplier shall notify HIGH COURT the full details of the shipment including purchase order number, description of goods, quantity, name of the consignee etc. The supplier shall mail the following documents to the HIGH COURT:-
 - (a) 3 copies of the supplier's invoice showing goods description, quantity, unit price, total amount;
 - (b) Delivery challans duly signed & stamped by respective District Judgeship (as per the List provided by the High Court).

ARTICLE -I X WARRANTY

- (iii) SELLER warrants that each item supplied under this contract to **HIGH COURT** shall be free from any defect in material and/or workmanship.
- (iv) The warranty period of all the items shall be **one year** from the date of their installation. Plastic parts, batteries, interface cables and networking cables will be included in warranty maintenance.
- (v) During the warranty period SELLER shall be bound to replace or repair free of charge any or all items, as the case may be, which will be reported by HIGH COURT or the Judicial Officer to whom the Laptop has been Supplied or any authorized representative of the BUYER to SELLER as defective or has been determined by SELLER to be defective in material and/or in workmanship. The defective parts that are replaced shall become the property of the SELLER.
- (vi) If the HIGH COURT or the Judicial Officer (to whom the Laptop has been provided) or any authorized representative of the BUYER reports a defect to SELLER and SELLER determines that defect is not due to defect in material and/or workmanship, then SELLER shall notify HIGH COURT in writing of the reasons for such decision to the satisfaction of HIGH COURT but SELLER shall be duty bound to get the items set right and make the same in functioning condition as original ones at the cost of SELLER.
- (vii) Consumable items such as floppy diskettes, CD-ROMS, CD-RW and stationery are excluded from warranty maintenance.
- (viii) The SELLER guarantees minimum uptime of 95% for the **Laptop & other accessories** supplied by SELLER during the warranty period of **one year**. If any items are not working,

then SELLER shall remove the defects and get the items set right and make the same functional within four hours from the date and time the fault is communicated (in case the defect is communicated after working to the local or nearest Service Centre either telephonically or through a letter and/or messenger or the Service Engineer has collected the complaint from the complaint register to be maintained at **HIGH COURT** failing which the SELLER shall have to pay the compensation for damages to the BUYER as per Article-XI.

- (ix) SELLER will maintain appropriate spare parts inventory in their service centre networks during warranty period and the period of AMC thereafter, if **HIGH COURT** opts for AMC, to avoid any delay in maintaining the items.
- (x) On completion of the warranty period of one year HIGH COURT will either enter into Annual Maintenance Contract with the SELLER for post warranty maintenance of the items as mentioned in Annexure-I or a part of it or maintain them in-house. In case HIGH COURT opts to maintain the items in-house, the SELLER shall make available all necessary spares (same or equivalent spares) on reasonable rates without affecting the compatibility or performance of any part(s) of the system, for a period of at least four years after completion of the warranty period of one year. This shall be binding on the SELLER under the terms and conditions of this DEED.

ARTICLE - X COMPENSATION FOR DAMAGES

- 11.1 Computation of compensation for damage shall be based on working hours. The time when items are not used due to any reason except the fault in items shall be treated as uptime. If any of the accessories attached with any equipment is down, the complete equipment shall be treated as down.
- 11.2 According to this agreement SELLER shall be duty bound to give 100% uptime on all the items. However, the BUYER considering several unavoidable circumstances will overlook 5% downtime on Laptop & other accessories. But in case 95% uptime for Laptop & other accessories installed is not maintained in any year by SELLER, then compensation for damages for not maintaining the required uptime shall have to be borne by the SELLER.
- 11.3 If uptime is equal to or more than 95% in a year for Laptop & other accessories, then no compensation shall be charged for downtime in that year. If the downtime exceeds 5% for Laptop & other accessories of the total time available in a year, then total downtime for Laptop & other accessories (i.e. the time by which the uptime was less than 100%) in any

year considering 8 hours per working day will be considered for calculating the compensation for damages. If average down time in days of the **Laptop & other accessories** exceeds 15 days in a year, then the compensation @ Rs.200/- per day per Laptop shall be charged from the SELLER. In case of local Service Center, the complaints must be attended to within 4 working hours of the receipt of communication by the **HIGH COURT or the Judicial Officer to whom the Laptop has been provided or any authorized representative of the BUYER.** If the complaint is not attended to within next business day, then the compensation @ Rs.200/- per day per Laptop shall be charged from the SELLER and warranty shall be extended by equal number of days.

- 11.4 if average downtime days of **Laptop & other accessories** in a year is less than or equal to 15 days, the period covered by the warranty shall be extended for an equal number of working days for all the Laptop & other accessories accordingly.
- 11.5 If average downtime days of Laptop & other accessories in a year is less than or equal to 15 days, the period covered by the AMC shall be extended for an equal number of working days for the Laptop & other accessories accordingly without paying any amount to SELLER for above said extended days.
- 11.6 The amount of compensation so calculated as per clause 11.3 shall be payable to SELLER on completion of every year of installation of the Laptop during the Warranty Period. In case the computation of compensation for damages is delayed at the BUYER's end for any reasons, or this agreement is terminated, then the compensation for the damages shall have to be paid by SELLER within one month from the date of receipt of bills from the BUYER for the same. If any amount is payable to SELLER under this contract or SELLER refuses to pay the compensation for damages, then the same may be recovered by invoking the bank guarantee submitted by SELLER in favour of BUYER and the proceeds thereof shall be forfeited by HIGH COURT. In case, there is no bank guarantee or the compensation amount is more than the amount of bank guarantee, the compensation amount or the rest of the compensation amount, as the case may be, shall be recovered from SELLER as an arrears of land revenue.

ARTICLE - XI OPERATIONAL SERVICES

12.1 The SELLER shall maintain a Service Centre with telephone facility and sufficient spare parts to record the complaint and provide all maintenance support services for the different Site of Installation. Service Engineer will be required to make regular visits to the Site of

Installation to ensure the smooth functioning of the Laptop & other accessories and record his presence in the register kept with Computer Centre of the Hon'ble Allahabad High court, its Bench at Lucknow and District Courts of U.P.

- 12.2 Service Engineer of the SELLER and nearest Service Centers of SELLER will be responsible for providing maintenance services of all the items on behalf of SELLER.
- 12.3 SELLER shall be solely responsible for the safety protection and security of its service engineer visiting the *Site of Installation*. Accordingly, SELLER shall comply faithfully with all pertinent laws, regulations and ordinances and shall, at his own expense, take all requisite protection measures to eliminate the occurrences of accidents, loss or damage of any kind to its personnel during the performance of his/her duties under this contract. SELLER will pay all indemnities arising from accidents or loss of life due to SELLER's negligence and will not hold BUYER responsible or obligated. SELLER will treat as confidential all data and information about *HIGH COURT*, obtained in the execution of his responsibilities, in strict confidence and will not reveal such information to any other party without the prior written approval of the BUYER.
- 12.4 If the items supplied by SELLER are to be moved from one place to other place then the movement to the new site and its installation at new site will be done safely by SELLER at its risk and cost.
- 12.5 Service Engineer will fill a logbook with date and signature, at the Site of Installation, the format of which is given at Annexure-II. It will be duly counter signed by authorized person of HIGH COURT where Laptop & other accessories are installed. These records in the logbook shall be used for calculation of monthly uptime of individual items.
- 12.6 **HIGH COURT** shall arrange for full access to the items supplied and installed by SELLER to enable the Service Engineer to provide maintenance services.

<u>ARTICLE - XII MAINTENANCE</u>

(i) SELLER shall provide free maintenance services of the items supplied by the SELLER from the date of acceptance, during the warranty period of one year on all working days of different Site of Installation. The maintenance will include preventive maintenance on mutually agreeable schedule between HIGH COURT and SELLER. The preventive

maintenance hours will not exceed 4 hours in a month on each item.

(ii) If HIGH COURT opts for annual maintenance contract with SELLER, then SELLER shall be responsible for maintenance of complete items supplied by SELLER. SELLER shall also guarantee minimum 95% uptime for Laptop & other accessories during maintenance period. If the uptime is below 95% for Laptop & other accessories, then the SELLER shall have to pay the compensation as per provisions of Article XI of this contract.

(iii) The AMC charges including all spare parts will be as per mutually agreed terms for the next 2 years after expiry of warranty period of one year.

- (iv) SELLER shall provide corrective maintenance service on urgent basis to complaints on holidays and beyond office hours, if necessary. The name, address and telephone number of the person to be contacted for registering the complaint on Sundays, Second Saturdays, holidays and after working hours of the Site of Installation.
- (v) Whether a defective item or component is to be repaired or replaced shall be at the discretion of the SELLER to the satisfaction of concerned Judicial Officer or BUYER.
- (vi) Any item or component damaged due to natural disaster (Force majeure conditions) shall be excluded from this contract. The cost of repair or replacement of parts due to these reasons shall be borne by HIGH COURT.
- (vii) Maintenance shall not include floppy diskettes, CDROMs and CD-RWs.
- (viii) Any items which have been altered or repaired by any person other than SELLER's authorized service personnel shall not be covered by this contract and SELLER shall in no case be liable thereof.

ARTICLE - XIII DOCUMENTATION

(ix) One hard copy of complete documentation with each set of the software will be supplied free of cost by the SELLER to **HIGH COURT**. The software copies including the media and documentation to be supplied by the SELLER to **Judicial Officers**, as per the list provided **by BUYER**, shall be authorized copies. The SELLER shall give a certificate to this effect to **HIGH COURT**. Any subsequent update in the software supplied will be provided by SELLER

- to **HIGH COURT** free of cost. Only the legal softwares on CD's along with their original document/manuals shall be accepted by **HIGH COURT**.
- 14.2 Unless and otherwise agreed, the items as mentioned in **Annexure–I** shall not be considered to be completed for the purpose of taking over until all the manuals and drawings required have been supplied to the BUYER.

ARTICLE - XIV PATENT RIGHTS

15. SELLER shall indemnify HIGH COURT against all third-party claims of infringement of patent, trademark or industrial design rights or intellectual property rights or copy rights arising from use of the items or any part thereof in India or abroad at any international destination.

ARTICLE - XV LIMITATIONS OF LIABILITIES

- 16.1 Except the conditions of warranties expressed in this DEED if anything comes out neither written nor expressed or not implied therein, but it is outcome of this contract, HIGH COURT and SELLER or their authorized representative will sit together and decide the matter amicably and reasonably and the decision so taken shall be signed by both the parties and that shall be treated as part of this contract and that will be called supplementary of this DEED and that will be binding on both the parties. If no agreement is reached, then the matter shall be referred to Arbitrator.
- 16.2 The **HIGH COURT** shall not be liable for any repair or replacement necessitated by fault of the SELLER or its representative.

<u>ARTICLE - XVI ENTIRE AGREEMENT</u>

- 17.1 The contract between the parties shall consist of this contract and Annexures attached hereto.
- 17.2 If anything which is not in this contract but unavoidably needed to be done in course of working of the items supplied by SELLER then the BUYER and SELLER or their authorized agents and/or authorized representative will sit together and decide the matter amicably and reasonably for the better functioning and working of the items and decision so taken shall be signed by both the parties and shall be treated as part of this contract and be called supplementary of this DEED which will also be binding on both the parties.

ARTICLE - XVII FORCE MAJEURE

18. Neither party shall be liable or deemed to be in default for any delay or failure in performance under this contract resulting directly or indirectly from the causes beyond the reasonable control of such party. Such causes include but not be limited to acts of God, strikes, lockouts, riots, acts of war, epidemics, governmental regulation superimposed after the contract is signed, fire, earthquake or other disasters.

<u>ARTICLE - XVIII ARBITRATION</u>

- 19.1 Dispute, differences or ambiguities, if any, arising between the parties regarding any term or terms, condition or conditions whether covered under this contract or otherwise and clause or clauses of this contract, shall be decided through arbitration and the aggrieved party shall present its arbitration petition to the single arbitrator nominated by Hon'ble the Chief Justice, High Court of Judicature at Allahabad, Allahabad. The award given by the arbitrator shall be final subject to the provisions of Arbitration and Conciliation Act 1996.
- 19.2 During the arbitration period, except the Clause or Clauses under dispute and/ or ambiguous and referred to the arbitration, rest clauses of the contract shall remain enforceable among the parties.

ARTICLE - XIX LIQUIDATED DAMAGES

- 20. In the event of failure of SELLER to supply, installation and acceptance of all the items in the stipulated period as given in Article VIII, the HIGH COURT reserves the right to recover from the SELLER as liquidated damages for the period after the said delivery schedules as follows: -
 - (a) 0.5% of the Purchase Order value per week of delay in delivery, subject to a maximum of 5% of Purchase Order value.
 - (b) 0.5% of the Purchase Order value per week of delay attributable to SELLER in installation and acceptance of all the items ordered subject to a maximum of 5% of Purchase Order value.
 - (c) **HIGH COURT** reserves the right to cancel the Purchase Order, if the delivery gets delayed by more than four weeks. The **HIGH COURT** shall have no responsibility whatsoever for any damages sustained by SELLER due to cancellation of the Purchase Order. In such case the earnest money deposited by the SELLER shall be forfeited.

ARTICLE -XX NOTICES

21.1 All notices under this contract shall be given in writing and shall be served by sending the same by registered post with acknowledgment due addressed to the following: -

In the case of SELLER: -

In case of the BUYER: -

Registrar General,

High Court of Judicature at Allahabad,

Allahabad (U.P.).

and in providing services of such notices, it shall be sufficient to show that the same has been properly addressed and posted. Purchase Order will be placed to the factory office of SELLER at (----name of the party-----) and a copy of the same will be sent by the BUYER to its local office.

(iv) If either of the parties intends to change its present postal address, it will give a written notice of intimation by registered post to the other party at least one month before, indicating therein the date upto which the letters to be sent to the present address and from which date the letters to be sent to the newly changed address.

ARTICLE - XXI VALIDITY PERIOD

22. This contract shall be effective from the date of placement of the Purchase Order and shall continue to be in force for a period of **twelve months** from the date of acceptance of the items or upto such time as the warranty extends under this contract, whichever is later.

ARTICLE - XXII LOCAL JURISDICTION OF CIVIL COURTS

23. The parties agree that only the Civil Court at Allahabad shall have jurisdiction if there is any occasion to invoke jurisdiction in respect of any matter under or arising out of this contract.

IN WITNESS WHEREOF the parties hereto have signed this DEED on the date first above written.

For and on behalf of the

For and on behalf of High Court

SELLER

Registrar General,

High Court of Judicature at Allahabad,

Allahabad (U.P.).

(1) Witness (1) Witness

High Court of Judicature at Allahabad,

Allahabad (U.P.).

(2) Witness (2) Witness

High Court of Judicature at Allahabad,

Allahabad (U.P.).

ANNEXURE-I

Part A

Features	Specifications
Processor	4 th Generation Intel Core i5-4300M (2.6 GHz, 3 MB L3 cache, 2 cores) Up to 3.30 GHz with Intel Turbo Boost Technology Or Higher.
Chipset	Mobile Intel® HM86/HM87 or Higher.
Memory	4GB DDR3 1333 Mhz RAM Expandable up to 8GB or Higher
Graphics	Intel HD Graphics 4000 / NVIDIA GeForce GT 720M 1GB DDR3 or Higher
Hard Drive	Minimum 500GB 7200RPM Hard Drive with HDD failure prevention technology
Screen	14.0" High Definition Wide LED Anti-Glare Display (1366x768) 720p
Keyboard	Spill resistant Rupee Symbol keyboard + multi-touch touchpad
Camera	Minimum 1.0 MP Integrated HD video webcam
Optical Drive	8X DVD+/-RW
Battery	4/6-cell Lithium-Ion battery for up to 6 hours of battery backup (or better)
NIC / Wireless / BT	10/100/1000 Gigabit Ethernet, Wireless (802.11b/g/n 1x1) Bluetooth® 4.0
os	Ubuntu 12.04 LTS; One copy of the customized OS to be provided by the HIGH COURT, for installation in all systems before delivery by the bidder.
Warranty	1 Year Next Business Day Onsite Service & Replacement Warranty (Including Adapter & Battery Pack)
Ports & Slots	VGA, HDMI, LAN RJ-45, Power, Headphone / Headset / Ext. Speaker out, USB 3.0 (2), USB 3.0 with Power Share (1)
	Memory Card Reader, 54 mm Express Card, Docking Connector, 1 Full and 2 Half Mini Card Slots.
Certifications	Energy Star 5.0; EPEAT , Windows and Linux Compliance Certificate
Weight	Weight: upto 3.0 kg including battery pack
Power Adaptor	100 to 240V AC - 65W AC Adaptor or as per OEM Specific.
Standard Accessories	Power cable, Power Adaptor and Charger, Driver CDs and Laptop Bag etc.
Audio	Dual Inbuilt Speakers
Others	Operating Temperature: 0 - 50 Degree Centigrade

	Laptop Computer Backpack Specification (Laptop OEM Make Only)						
1	Suitability	To accommodate 14" size Laptop Computer or as per the Laptop size					
2	Material	Polyester fabric, nylon bonded thread, branded zippers and sliders					
3	Compartments	Three Compartment bag (Laptop, Paper File, Power Adaptor, Utility Pocket) with padded					
		sleeve, Utility pocket in front and side pockets					
4	Padding	Padded handle, padding on the back for comfort and air flow curved and padded contoured					
		shoulder straps					

Date:	Seal & Signature of the Bidde
Place:	Name:
	Designation

Part B

SI No	Items.	Unit Price							
		Basic Price (Rs.)	Excise Duty (Rs.) Value & Percentage of Col.3	Sub-Total (Rs.) 3+4	Trade Tax (Rs.) Value & Percenta ge	Levies & Other Tariff, if any etc. (Rs.) - Value & Percentage of Col.3	Total Unit Price (Rs.) 5+6+7		
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)		
1.	Laptops (Plz. Specify make & model) with one year warranty								
2.	Laptop Bag								

A. Comprehensive onsite Annual Maintenance Charges (after warranty period of one year):							
Any Other Offer the Bidder would like to include in any of	the above cost (Pl. Specify):						
	Seal & Signature of the Bidder Name: Designation:						
	Any Other Offer the Bidder would like to include in any of Date: Place:						

ANNEXURE-II

(Format for complaints register)

DDRESS OF INSTALLATION LOCATION:	
AME AND ADDRESS OF SERVICE CENTRE OF THE FIRM/COMPANY	

SI. No.	Failure Date/ Time	Complaint Date/ Time	Booking Complaint No.	Desc. of defective items along with serial nos.	Attended Date/Time	Repaired Date/Time	Downtime in days	Engineer Name & Signature	Signature of System Officer & Judicial Officer Concerned	Remarks

Annexure III

PERFORMANCE BANK GUARANTEE

(To be executed on non-judicial Stamp Paper of Rs. 100/- or such higher value as per the Stamp Act of the State in which the Guarantee is issued. Stamp Paper should be in the name of the Bank Issuing the Guarantee.)

DATED:
Dear Sirs, viii. THIS DEED OF GUARANTEE made on this
ix. Whereas a Conveyance Deed dated has been executed between HIGH COURT and (Authorised Channe Partner of M/s having it administrative office at
AND WHEREAS as per point 4.1.E of Article IV of Conveyance Deed, supplier shall furnish a Performance Bank Guarantee of
AND WHEREAS at the request of the supplier, the Bank executes these presents. THIS DEED WITNESSETH AND IT IS HEREBY AGREED AND DECLARED BY AND BETWEEN PARTIES HERETO AS FOLLOWS: The Bank hereby guarantees to the HIGH COURT that the equipment / service contracted are capable of performing the work as demanded by the HIGH COURT. In the event of equipment service failing to perform to the satisfaction of the HIGH COURT, which shall be final and conclusive of the factum of non-performance, the Bank shall indemnify and keep the HIGH COURT indemnified to the extent of
HIGH COURT consequent to non-performance of the contracted equipment / services to be supplied by the supplier. In consideration of the aforesaid premise and at the request of the supplier, we the Bank hereby irrevocably and unconditionally guarantee that the supplier shall perform in an orderly manne their contractual obligations in accordance with the terms and conditions set forth in the Conveyance Deed dated

mentioned in Clause 3.1 above without any reference to the supplier and without questioning the claim.

The guarantee herein shall remain in full force for a period of Six months beyond the warranty period of one year from the date of certification by the **HIGH COURT** of successful installation and acceptance of the equipment/ service contracted. Date of start of warranty period will be notified by HIGH COURT to the Bank.

The decision of the **HIGH COURT** regarding the liability of the Bank under the guarantee and the amount payable thereunder shall be final and conclusive and binding on us without question. The Bank shall pay forthwith the amount demanded by the HIGH COURT not withstanding any dispute, if any, between the HIGH COURT and the supplier.

The Bank further agrees that the guarantee herein shall remain in full force during the pendency of aforesaid period mentioned in Clause 3.3 above and also any extension of the guarantee which has been provided by the Bank for this purpose beyond the aforesaid period provided, further, that if any claim accrues against the Bank by virtue of this guarantee, should be lodged with us within a period of 60 days from the date of expiry of the guarantee period.

- (v) This Guarantee shall not be affected by any change in constitution of the supplier, **HIGH COURT** nor shall it be affected by any change in constitution or by any amalgamation or absorption or reconstruction thereof otherwise, but will ensure for and be available to and endorsable by the absorbing amalgamated company or concern.
- (vi) The HIGH COURT has the fullest liberty without affecting the guarantee to postpone at any time or from time any of the powers exercisable by it against the supplier, either to enforce or forbear the clause governing guarantee in the terms and conditions of the said contract and Bank shall not be released from its liabilities under the guarantee by any matter referred to or by reason of time being given to the supplier or any other forbearance, act or omission on the part of the HIGH COURT or any material or things whatsoever which under the law relating to sureties shall but for the provisions hereof have the effect of so releasing the Bank from its liabilities.

We further agree that the HIGH COURT shall have the fullest liberty without affecting in any way our obligations hereunder with or without our consent or knowledge to vary any of the terms and conditions of the said contract or to extend the time of delivery from time to time.

- (vi) The Bank undertakes not to revoke this guarantee during its currency except with the previous consent in writing of the HIGH COURT.
- 8.10 We further agree that in order to give full effect to the guarantee herein contained HIGH COURT shall be entitled to act as if we were its principal debtors in respect of its claim against the Supplier hereby guaranteed by us as aforesaid and we hereby expressly waive all our rights of suretyship and other rights if any which are in any way inconsistent with the above provision of this Guarantee.

HIGH COURT TENDER NO. CC-1/2014

COUNTERSIGNED

Signature : Signature :

Name : Name :

Designation : Designation :

Organization : Organization :

Appendix-III

Tripartite Supplementary Conveyance Deed

This S	Supplem	nentary	y Con	veyance De	ed is ma	ade and ex	ecuted	on	_ 2014 be	tween	
				Judicature _, Registra Il include its	r Gener	ral (hereina	after re	ferred to	as [´] "HIG		
2. (a)				nafter refer e context t ermitted ass			_" wh s nom	ich exp inees, l	ression s egal repr	hall unle esentativ	ess ′es,
(b)	thered	of incl	udes	ts registere* whi its nomine other Part.	ed offici ich expi es, leg	e at (ression sha al represe	Autho all unle ntatives	rised si ess repu s, succe	gnatory, gnant to ssors and	_) throu (hereina the cont d permit	ugh fter text ted
techni	enance cal spe	of (_ ecificat	det ions	Bidder) hails of item mentioned i idder), i	ns), n Anne	other anci xure-I of D	llary a Deed d	nd allied ated	l equipme sign	ents as led	per
productory or the contract of	cts mer channe en HIG ite serv er de	ntioned I partr IH CO vice su ed da	d belo ner as URT pport ated_	OEM) w at clause per the Ter and (Bic for the equi, t nvoked and	e A eitherms and dderpments/hen Pe	er directly of Conditions (). In case () software serformance	or throus of the (Bidupplied of the control of	ugh (Deed d dder) I and fulf < Guara	Bidder ated defaults illing othe	_) or its a sigr in provid robligation	any ned ling ons
) any ot	Produc	ts at r ernativ	no ado e arra	EM) sha ditional cost angement in	either	directly or t	through	any oth	er channe	el partner	r or
NC	OW, TH	EREF	ORE,	the parties	hereto a	agree as fol	lows:				
A.		inty or	ı follo	wingOE eed dated_					ecification	n mentior	ned
	S.N.	Item	Desci	iption		Quantity	Annex Conve Deed	No. of kure-I of eyance dated		ty	
	1.								1 yea	r Onsite chensive	е

	B.	lodged on (OEM other mode such as e	_) by (_. e-mail/	Bidder) on Tol fax/ web-enabled ser	ts, complaints shall be direct I free numbers or through a vices and (OEM) sha of the Deed dated	ny all
be provided directly by			OE outlying	M) or by other autl g courts of Uttar Pra	ory Service Support, Support we horized Service Providers in the desh or any other alternative	he
		Address of (OEM_ and other channel part of for providing Servic Support at Allahabad		Contact Person	Phone Nos. & Email Address	
	1. (OEM)			Mr	Ph. Fax. E-mail:	
		2 3				
ha	ınds	In Witness whereof, th on the day and year first			nd subscribed their respective	ve
Authorised Signatory (OEM) Date: Place:) orised Signatory bidder)	(Sri) Registrar General High Court of Judicature at Allahabad, Allahabad (U.P.). Date: Place:	