

Form Serial No.: |_|_| Signature of Issuing Officer:

**HIGH COURT OF JUDICATURE AT ALLAHABAD
ALLAHABAD – 211001
UTTAR PRADESH, INDIA
<http://www.allahabadhighcourt.in>**

TENDER NOTICE

Sealed tenders are invited from reputed Original computer hardware manufacturers/their authorized dealers only for the supply, installation and commissioning of Desktop Computers, Laser Printers, UPS and Pen Drives for the use of Court Managers at Allahabad High Court, its Bench at Lucknow and Subordinate Court Complexes of State of Uttar Pradesh as mentioned in Part-2 of Technical Bid. Selected vendor will be required to supply, install, configure Hardwares /Software items as per the requirement of Allahabad High Court.

Earnest Money deposit : Rs.1,50,000/-

Pre-Bid meeting with prospective bidders : March 13, 2012 at 2:30 PM

Last Date of Bid Submission : March 21, 2012 upto 12:30 PM

Opening of Technical Bid : March 21, 2012 at 2:30 PM

Opening of Financial Bid : March 25, 2012 at 4:30 PM

Bidders are required to submit each part of the tender document as mentioned above in three separate sealed envelopes. Envelops containing bids and super scribed "Terms & Conditions", "Technical Bid" and "Financial Bid" separately on the prescribed Tender Document either purchased from the High Court Allahabad on payment of Rs. 1000/-, or downloaded from the web site <http://www.allahabadhighcourt.in> complete in all respect should reach System Manager High Court, Allahabad on or before March 21, 2012 upto 12:30 p.m.

Earnest Money Deposit of Rs. 1,50,000 (Rs. One Lakh Fifty Thousand Only) should be enclosed along with the "Terms & Conditions" in the form of account payee Bank Draft payable on any branch of nationalized bank at Allahabad in favor of Registrar General, High Court, Allahabad in a separate sealed envelop. The sealed envelopes of the bidders containing "Terms & Conditions" and "Technical Bids" shall be opened on March 21, 2012 at 2:30 pm. The technical and financial bids of those bidders who do not accept, sign and stamp all the terms & conditions of the bid, shall not be opened. The technical bids of only those bidders who have accepted all the terms & conditions of the bid, signed and stamped on the terms & conditions, shall be opened thereafter on the same day. If bids opening day is a government holiday, then the technical bids shall be opened on next working day at the same time. Two representative of each vendor may participate at the time of opening the technical bids. Those vendors whose technical bids are accepted will have to give presentation of their quoted items on the day intimated by High Court, Allahabad. Financial bids shall be opened on March 25th, 2012 at 4.30 p.m.

Tender Document Fee (Non-refundable) Rs 1000=00

**PART - 1
TERMS & CONDITIONS**

**FOR SUPPLY, INSTALLATION AND COMMISSIONING OF
DESKTOP COMPUTERS, LASER PRINTERS, UPS's AND
PEN DRIVES
FOR
COURT MANAGERS**

1. The Bids are invited from reputed Original Equipment Manufacturers (OEM) or their authorized dealers.
2. The Bids submitted by the vendors should be valid for a minimum period of 90 days from the date of opening of tender and the prices should be valid for a minimum period of 45 days from the date of issue of the purchase order or execution of purchase agreement.
3. The Earnest Money Deposit (EMD) of Rs. 1,50,000 (Rs. One Lakh Fifty Thousand Only) should be enclosed along with the "Terms & Conditions" duly signed and stamped in the form of Account payee Bank Draft payable on any branch of nationalized bank at Allahabad in favor of Registrar General, High Court, Allahabad valid for six months in a separate sealed envelope.
4. This tender document is also available on the web site <http://www.allahabadhighcourt.in> to enable the bidders to use this document for submitting their bids in High Court, Allahabad against the tender notice. The bidders who will submit their bids on downloaded tender documents, will submit tender document fee of Rs.1000/- in the form of account payee Bank Draft payable in favor of "Registrar General, High Court, Allahabad" in addition to E.M.D. in the envelop containing terms and conditions of the bids. This tender document fee of Rs.1000/- will be non-refundable to the bidders. In case of any ambiguity, the original tender document available in High Court, Allahabad or on the web site shall be treated as final tender document. The tenders submitted on downloaded tender documents without enclosing tender document fee (non-refundable) of Rs. 1000=00 in the form of Bank Draft shall not be accepted.
5. The three sealed envelopes containing "Terms & Conditions", "Technical Bid" and "Financial Bid" separately on prescribed tender document purchased from the HIGH COURT or downloaded from the web site <http://www.allahabadhighcourt.in> complete in all respect and addressed to Registrar General High Court, Allahabad should reach Computer Centre High Court, Allahabad (herein after referred as HIGH COURT) on or before March 21, 2012 upto 12:30 pm. failing which tender will not be accepted.
6. The sealed envelopes of the bidders containing "Terms & Conditions" shall be opened on March 21, 2012 at 2:30 p.m. first. The technical and financial bids of those bidders who do not accept, sign and stamp all the terms & conditions of the bid, shall not be opened. The technical bids of only those bidders who accept, sign and stamp on all the "Terms & Conditions" of the bids shall be opened thereafter on the same day. If bids opening day is a government holiday, then the technical bids shall be accepted and opened on next working day at the same time. Two representative of each vendor may participate at the time of opening the technical bids.
7. Technical evaluation of the bids shall be done on the following parameters: -

Technical specifications of the computers and peripherals and the leaflets/supporting document enclosed to confirm them.

Company's turnover in last three years.

Company's installation base and After Sales Service support at Allahabad, Lucknow and Districts of UP.

For uniform comparative analysis, MNC & Indigenous brands can be com-

pared separately.

8. Weightage may be given to the bidders offering additional bundled softwares along with the computers, if all other parameters of technical evaluation are equal.
9. The bidder will not quote other softwares other than specified in specifications.
10. Pre-Dispatch Inspection of all the ordered items (hardware/software) shall be carried out by a team of technical experts at the office/factory of the vendor wherever situated in India prior to delivery of the items at respective sites. Acceptance will be conducted by team of technical experts sent by HIGH COURT in presence of the vendor on all the ordered items to ascertain that the items to be delivered are as per ordered technical specifications and of the acceptable quality. A set of all the diagnostic tools and techniques to test Computers, other items and softwares shall be provided by the vendor to the team of technical experts sent by HIGH COURT along with the physical inspection and testing schedule prior to inviting HIGH COURT for inspection and testing of the items at the vendor's office/factory. The items must be as per ordered technical specifications or higher technical specifications only. No incomplete systems will be accepted under any circumstances. The systems should also contain same subsystems (brand/make) as quoted in the tender. It shall be the exclusive responsibility of the vendor to provide appropriate device drivers along with the systems. Failure to fulfill any of above mentioned conditions will lead to the rejection of the items during inspection and acceptance testing of the items. The items which will be inspected and accepted during Pre-Dispatch Inspection by the team of technical experts sent by HIGH COURT shall be packed by the vendor and the representatives of HIGH COURT will put a unique number, their seal and signature on each of the packet. The vendor will deliver the sealed packets to the respective sites after pre dispatch inspection. The vendor will make all the arrangements for lodging, fooding & local transportation etc. of the team members (team of technical experts sent by HIGH COURT) during Pre-Dispatch Inspection of the items at the vendor's cost.

If at any stage during Pre-Dispatch Inspection, it is found that computers, softwares and other related items are not ready or not of acceptable quality, High Court reserves the right to cancel the Purchase Order and forfeit the Earnest Money Deposit.

11. The delivery of computers and other related items to be ordered shall be made by the vendor within 6 weeks from the date of issue of the purchase order by HIGH COURT to the vendor. All the deliveries should be on CIF basis. If any loss or damage occurs in transit then it will be the responsibility of the supplier to make good the loss, within the time stipulated in the tender/purchase order for installation. The vendor may take necessary action to claim the insurance money, for the item(s) lost/damaged during transit, from insurance Company at his own level.
12. All the items to be supplied should be new, of good quality and standard and as per the technical specifications mentioned in technical bid document.
13. The vendor will provide operational manuals, OEM documents for peripherals, set of diagnostics to test all the sub-systems etc. along with the systems. All the softwares should be supplied along with the media, manuals and requisite licenses.
14. The installation of all the items in the High Court, Allahabad and it's Bench at Lucknow and Subordinate Courts of Uttar Pradesh will have to be completed satisfactorily within twelve weeks from the date of issue of the purchase order by HIGH COURT to the vendor failing which the Purchase Order may be cancelled.
15. If delivery/installation of the items is not made within above stipulated period, the compensation will be payable for non-adherence to the committed delivery/installation schedules by the vendor to HIGH COURT as follows: -

0.5% of the total order value per week of delay in delivery of computers, other items & softwares subject to maximum of 5.0% of total order value.

0.5% of the total order value per week of delay attributable to vendor in installation of all the items subject to a maximum of 5.0% of total order value.

16. HIGH COURT reserves the right to cancel the total/part purchase order, if the delivery gets delayed by more than 4 weeks from the stipulated period of 6 weeks given in the Purchase Order. Penalty as mentioned in clause 15 above shall however be applicable even if the order is cancelled in part or full. HIGH COURT shall have no responsibility what-so-ever for any damages sustained by the vendor due to cancellation of the purchase order. In such case, the earnest money deposited by the vendor in HIGH COURT shall be forfeited in full.
17. HIGH COURT reserves the right to reject any items supplied against the purchase order, if found not working satisfactorily at the time of installation at site(s). The rejected items, if any, shall have to be taken back and replaced by good quality items forthwith at the cost of the supplier. No payment will be made for the rejected item(s).
18. If the installation of the items at site gets delayed from the stipulated period given above and to be given in the Purchase Order, then HIGH COURT reserves the right to forfeit the earnest money deposited by the vendor in HIGH COURT and the balance payment, if any, due to the supplier for the items supplied against the purchase order shall be forfeited.
19. If site is not ready, then the items will be shifted from the place of delivery to the place of installation and installed within a week's time by the vendor at the site(s) to be identified and informed by user department.
20. The computation of uptime of the computer systems shall be based on working hours. In case, the vendor fails to provide minimum 95% uptime for the computer and other items, the following compensation shall be payable to HIGH COURT by the vendor.

If the average down time of the computer systems, Laser Printers & UPS's evaluated separately in a year is less than or equal to 15 days, the period covered by the warranty/AMC maintenance shall be extended by number of average down time days.

If average down time days of the computer systems, Laser Printers & UPS's exceeds 15 days in a year, then the compensation @ Rs. 200/- per day per computer system/Laser Printer/UPS shall be charged from the vendor.

In case of local service station, the complaints must be attended to within 4 working hours of the receipt of communication by the vendor. If the complaint is not attended to within 4 working hours, then the compensation @Rs.200/- per day per computer system/Laser Printer/UPS shall be charged from the vendor and warranty shall be extended by equal number of days.

In case of outstation servicing, the complaint must be attended within 24 hours of the receipt of the communication by vendor. If the complaint is not attended within the stipulated period, the compensation at the rate of Rs. 200/- per day per computer system/Laser Printer/UPS shall be charged from the vendor and warranty shall be extended by equal number of days.
21. The prices quoted in the financial bid should be inclusive of power cables, interface cables, racks (if any), packing, forwarding, freight, transit insurance and installation charges at sites. Excise duty and trade tax if applicable should be quoted separately at the appropriate columns provided for them in the financial bid.
22. In case, excise duty and/or trade tax/sales tax are reduced or increased subsequently by the Government at the time of placement of the purchase order or delivery, then the same will be adjusted by either party on production of requisite proof.
23. Payment for the items to be supplied by the vendor against the purchase order shall

be made by Allahabad High Court as follows: -

80% amount of the total order value will be paid to the vendor within 2 weeks of physical delivery against all the ordered items to the sites after their physical inspection at the office/factory of the vendor or physical inspection of all the items at site(s) by the team of technical experts sent by HIGH COURT satisfactorily and providing all the delivery challans duly signed and stamped by authorized representatives of user department. The amount of excise duty shall be paid to the vendor only on production of excisable invoice under central rules at the time of claiming the payment. The amount of trade tax shall be paid to the vendor only after submission of a certificate from concerned assessing authority of trade tax.

Remaining **20%** amount of the total order value will be released to the vendor within 2 weeks after satisfactory installation, testing and commissioning of all the supplied items at sites and imparting training to the users and furnishing of a performance bank guarantee of 20% amount of total order value in favor of HIGH COURT on the format acceptable to the High Court only from a Nationalized Bank valid for one month beyond the full warranty period of three years from the date of successful commissioning of all the supplied items.

Payment shall be released on receipt of the original bills in triplicate complete in all respect and original delivery challans of all the items. No payment shall be released for part delivery of the hardware, software and other related accessories against the purchase order, except if action is taken vide clause 16.

24. Complete hardware including plastic parts and batteries of UPS will carry three years on site comprehensive warranty unless and otherwise specifically mentioned in Technical/Financial specification.

Software warranty of 90 days or as given by OEM will be limited to replacement of media from the date of its installation and commissioning. Vendor will provide free updates of the softwares if any provided free to them from OEM.

Warranty period will start from the date of successful installation of all the items (Computer systems, Accessories, Software etc.) at sites.

25. Minimum seven years (including warranty period of three years) spare parts availability should be guaranteed by the vendor.
26. The AMC charges of all quoted items including all spare parts after expiry of warranty period of three years should not be more than 6% of the hardware value per year for the next four years.
27. The successful tenderer shall sign an agreement immediately after the acceptance of the tender. The purchase order shall be issued only after signing of the purchase agreement with the selected manufacturer.
28. Selected vendor will provide necessary training for operation of computers covering topics on the hardware and software to the minimum users equal to the no. of computers purchased the HIGH COURT. The duration of the training shall not be less than six days.
29. If the tender is submitted by a firm other than the computer manufacturer, then the vendor should furnish documents from their principals as proof of the firm being their authorized dealer and OEM's consent for signing tripartite agreement with the High Court.
30. The tender must be submitted on the prescribed tender document issued by the HIGH COURT. Any other technical details required to supplement the information quoted in the prescribed tender document may please be attached separately. The information asked in the tender document should be given at the place provided for it in the tender document. The tenders in which information is not given at the place provided for it or not in the similar format given in the tender document, may be rejected.

31. On completion of the warranty period of three years HIGH COURT will either enter into annual maintenance contract with the supplier for post warranty maintenance of the computer and other items or maintain them in-house or with any other vendor. In case user department opts to maintain the computer systems in-house, the supplier shall make available all necessary spares, same or equivalent spares on reasonable rates without affecting the compatibility or performance of any part(s) of the system, for a period of at least four years after completion of the warranty period of three years. This shall be binding on the supplier under the terms and conditions of the purchase order to be placed after finalization of the tender process.
32. In case of tenderer whose tenders are not considered for placing the purchase order, the earnest money deposit (EMD) will be refunded normally within one month of taking the purchase decision. In case of selected tenderer, the earnest money deposit will be converted into security money and will be retained till the complete items are supplied and commissioned and the training is completed. If the tenderer is not able to supply the ordered items completely within the specified period, the Security money will be forfeited in full in addition to the penalty.
33. If AMC contract is signed with the Vendor, then vendor will be responsible for maintenance of complete items (including third party items) supplied by the vendor on the same terms and conditions.
34. All the documents required should be submitted along with the technical bid of the tender only.
35. Printed conditions of the vendor submitted with the tender will not be binding on HIGH COURT.
36. The documents containing bids shall be free from cutting and erasures. However, alterations, if any, in the tender should be attested properly by the bidder, failing which the tender is liable to be rejected.
37. The tenders submitted by telex/telegrams/fax/email will not be considered. No further correspondence will be entertained on this matter.
38. HIGH COURT will not be responsible for any delay in obtaining the tender document by the vendor from HIGH COURT or submission of the completed tender document to HIGH COURT.
39. The registration number of the firm along with the CST/U.P.T.T. No. allotted by the sales tax / trade tax authorities and I.T. registration number (P.A.N.) along with the place of registration should invariably be given along with the technical bid.
40. Bidder or his OEM must have supplied same make/brand of computers, other related computer items mentioned in this tender upto at least 25% of the quantity to Government of U.P. or Govt. of India Department(s)/ Organization(s) in any one of the last three years.
41. Tender will be rejected, if technical specifications offered by the firm in the technical bid differ from what is quoted in financial bid.
42. The bidder shall submit an affidavit that the bidder's firm has not been black listed from Government of U.P./Government of India. The bids of the black listed bidders shall be outrightly rejected.
43. Within 7 days of the receipt of notification of award i.e. purchase order from the HIGH COURT, the successful Bidder shall furnish the performance security in the form of bank guarantee for an amount of 10% of the value of the equipment to be procured from State Bank of India or its associate banks or any nationalized bank of India or scheduled bank located in India in favor of Registrar General, High Court, Allahabad in accordance with the Conditions of Conveyance Deed, in the Performance Security Form provided in the bidding documents or in another form acceptable to the HIGH COURT. At the end of each year for first two years, the performance

bank guarantee of 3% amount shall be returned by the HIGH COURT and the bank guarantee of remaining 4% amount shall be returned after the completion of Onsite Comprehensive warranty period of three years. The successful bidder may submit bank guarantee accordingly.

44. Tender not conforming to any or all the above terms and conditions will be rejected.
45. Incomplete tenders are liable to be rejected.
46. HIGH COURT reserves the right to increase/decrease the specified quantities of any item(s) given in the tender.
47. Canvassing in any form in connection with tender is strictly prohibited and will disqualify the vendor.
48. Bids must be submitted for all the items as mentioned in the tender, otherwise it may be rejected. However, HIGH COURT reserves the right to select only one vendor for all items or more than one vendor for different items.
49. Vendors may quote for more than one hardware make/model and software combination for the and more than one hardware model for the PC's, MFPs and UPS's.
50. Selected vendor will be responsible for the installation, maintenance, compatibility and proper performance of equipments/ software provided for the commissioning and proper functioning of PC's, Printers, U.P.S.'s and other related equipments.
51. HIGH COURT reserves the right to reject any or all the tenders without assigning any reason whatsoever. HIGH COURT would not be under any obligation to give any clarifications to those vendors whose tenders have been rejected.
52. All disputes are subject to Allahabad jurisdiction.

DECLARATION BY THE BIDDER

It is hereby declared that I/We the undersigned, have read and examined all the terms and conditions etc. of the tender document for which I/We have signed and submitted the tender under proper lawful Power of Attorney. It is also certified that all the terms and conditions of the tender document are fully acceptable to me/us and I/We will abide by the conditions from serial no. 1 to 52. This is also certified that I/We/our principal manufacturing firm have no objection in signing the purchase contract if the opportunity for the supply of the items against this tender is given to me/us.

Date:

Signature:

Address:

Name:

Designation:
On behalf of:
(Company Seal)

PART – 1 GENERAL INFORMATION

The format in which the bidder has to present the products, services and general information (also attach printed brochures of the items).

General Information

1.	Name of the Company	
2.	Full address of company alongwith Contact Person Telephone no. Fax no. E-mail address:	
3.	Local address of company for communication, if any	
4(a).	Are you a manufacturer or dealer (Manufacturer or Dealer)	
4(b).	If listed with MAIT/NASCOMM (copies of certificate be attached)	
4(c).	If Company/Product/Services is ISO certified (copies of certificates be attached)	
5(a).	Annual turn over in last 3 financial years in Rs. Crores. (i)Year 2008-2009 (ii)Year 2009-2010 (iii)Year 2010-2011	
5(b).	Supply of Desktop PC computers in last 3 financial years in U.P. Government or Govt. of India Department(s) / Organization(s) (in Nos.) (i)Year 2008-2009 (ii)Year 2009-2010 (iii)Year 2010-2011	
5 (c).	Trade Tax / Sales Tax Registration no. with place	

5(d).	Income Tax Registration no. with place		
6(a).	Strength of local office at Allahabad (i)No. of Marketing Personnel (ii)No. of Technical Personnel (Qualification be also mentioned) (iii)No. of Supporting Staff		
6(b).	Strength of local office at Lucknow (in case of Desktop PC support) (i)No. of Marketing Personnel (ii)No. of Technical Personnel (Qualification be also mentioned) (iii)No. of Supporting Staff		
7(a).	No. of Service Centres in Uttar Pradesh		
7(b).	Location of service centers(*) and location wise No. of Service Engineers posted in U.P. <i>*For more service centers, enclose this information separately with Technical Bid.</i>		
7 (c).	Company's norm for posting one service engineer: (i)On the basis of no. of P.C.s (ii)On the basis of AMC Revenue (in lakh Rs.)		
8.	Environmental conditions requirement: (i)Temperature (in DEG.C) (ii)Relative Humidity (%)	Min.	Max.
9.	Is air conditioning must for installing your machines (Yes or No)		
10(a).	Installation base of Desktop PCs in and around Allahabad/Lucknow.		

	(Please enclose the list of Purchase Orders)	
10(b)	Installation base of Desktop PCs in Uttar Pradesh (in no.) (Please enclose the list of Purchase Orders)	
11.	Kindly enclose at least three after sales service Support certificates from your customers where you have supplied and installed PC computers to evaluate your service support performance. Total no. of service support certificates enclosed.	
12.	Any other information you feel necessary (Separate sheets may be used if required)	
13.	Details of earnest money attached. (i)Amount Rs. (ii)Bank Draft No. (iii)Bank Draft issuing date (iv)Drawn on (Bank)	

**PART - 2
TECHNICAL BID**

**FOR SUPPLY, INSTALLATION AND MAINTENANCE OF DESKTOP COMPUTERS,
LASER PRINTERS AND UPS'S FOR COURT MANAGERS**

1. Desktop Computers – 75 nos. (Likely)

1.A. Option-A

- o Intel Core i5 Processor, **3.1** GHz or higher, 6 MB Cache
- o 4 GB DDR3 1333 MHz RAM or higher
- o 500 GB (7200 rpm)
- o DVD RW SATA
- o 18.5" LED Monitor
- o USB Keyboard with on board media play back control buttons and Internet access buttons
- o USB optical Mouse with scroll.
- o Built-in Sound card with internal speakers.
- o On-board graphics card (Minimum 1GB).
- o Integrated Gigabyte Fast Ethernet
- o At least eight USB 2.0 ports (2 Front Panel, 6 Rear Panel)
- o At least one Parallel port
- o At least one serial port.
- o Headphones/microphone/external speakers jack
- o Slim tower chassis
- o RHEL 6.0 Desktop Edition or latest / Ubuntu 11.10 or latest
- o Preloaded Open Office Suit 3.3 software or latest having support of Devanagari script with Unicode font and Remington/ Phonetic/ Transliteration/ In script keyboard layouts.
- o 3 Years Comprehensive on-site Warranty.

1.B Option-B

- o AMD Athlon Dual Core Processor
- o 4 GB DDR3 1333 MHz RAM or higher
- o 500 GB (7200 rpm)
- o DVD RW SATA
- o 18.5" LED Monitor
- o USB Keyboard with on board media play back control and Internet access buttons
- o USB optical Mouse with scroll.
- o Built-in Sound card with internal speakers.
- o On-board graphics card (Minimum 1GB).
- o Integrated Gigabyte Mbps Fast Ethernet
- o At least eight USB 2.0 ports (2 Front Panel, 6 Rear Panel)
- o At least one Parallel port
- o At least one serial port.
- o Headphones/microphone/external speakers jack
- o Slim tower chassis
- o RHEL 6.0 Desktop Edition or latest / Ubuntu 11.10 or latest
- o Preloaded Open Office Suit 3.3 software or latest having support of Devanagari script with Unicode font and Remington/ Phonetic/ Transliteration/ In script keyboard layouts.
- o 3 Years Comprehensive on-site Warranty.

2. Multi Function Printers – 75 No's. (Likely)

GENERAL CHARACTERISTICS	Functions	Print, Copy, Scan, Fax, Network		
	Paper Handling	250 (Min.) sheet input tray, secondary Tray, 35 (Min.) sheet ADF		
	Media Size	A4, Legal, Envelopes		
	Media Types	Paper (heavy, letterhead, light, plain, preprinted, prepunched, recycled, rough), envelopes, transparencies, labels, postcards		
	Network Ready	Yes		
	Interface	IEEE 1284 Parallel Port, Hi Speed USB 2.0 Port, 10/100 Ethernet Port, RJ 11 Fax Port, RJ 11 line-out Telephone Port		
	Memory	128 MB or higher		
	Memory Expandability	Yes		
	Processor Speed	500 MHz or higher		
	Output Tray Capacity (Min.)	100 (Standard), 10 envelopes		
	Control Panel	LCD Text Display	Yes (2 Line)	
		Buttons	Alphanumeric, Navigational	
		Copy Buttons	Reduce/Enlarge	Yes
			Lighter/Darker	Yes
No. of Copies			Yes	
Fax Buttons		Phone Book	Yes	
		Redial	Yes	
	Speed Dial	Yes		
LED Indicator Lights	Setup, Left, OK, Right, Back, Cancel			
PRINT	Technology	Laser		
	Speed	25 ppm		
	Resolution	1200x1200		
	Duplex	Yes (Automatic)		
SCAN	Type	Flatbed, ADF		
	Resolution (Optical)	Upto 1200 dpi		
	Bit Depth	24 bit		
	Speed	25 ppm		
	ADF Capacity	35 sheets (Min.)		
FAX	Speed	3 sec/page		
	Modem	33.6 kbps		
	Pages held in memory	400		
	Speed dialing Numbers	120 (Min.)		
	Auto redialing	Yes		
	Fax Delayed Sending	Yes		
	Fax Polling	Yes (Receive/Send)		

	Fax Forwarding	Yes	
	Fax Broadcast	100 locations (Min.)	
	Telephone Handset Support	Yes	
COPIER	Speed	25 cpm	
	Resolution	Black	600x600 dpi
		Colour Text and Graphics	1200x1200 dpi
	Number of copies	99 (Min.)	
	Copy Reduce / Enlarge Setting	25 to 400%	
Compatible Operating System	Red Hat Linux 6.0, Ubuntu 10.0		
Warranty	3 years comprehensive on site warranty		

3. Line Interactive 1600VA UPS – 75 No's. (Likely)

Capacity		1600 VA or higher
Mains Mode	Technology	MOSFET/IGBT
	Load Power Factor	0.6 or higher
	Load Capacity	960 Watts or higher
	Input Voltage Range (V)	135 – 300 V
	Output Voltage (V)	220 - 240
Others	Battery	Sealed Maintenance Free
	Back-up	Back-up time of 30 minutes on full load
	Battery Make	Exide /Panasonic/CSB
	Cold Start	Yes
	Generator Compatibility	Yes
Protections	Short Circuit	
	Surge/Spikes	
	DC under voltage	
	Under Charging / Over Charging	
Display	UPS Status	
	Battery Status	
Alarms	Main Failure	
	Low Battery	
	Low/High Voltage	
AC Output Sockets	Minimum 5 Nos. (4 sockets of 5A/6A and 1 socket of 15A)	
Interface Port	USB Port/RS 232 Port	
Warranty	3 years comprehensive on-site warranty be quoted.	

4. Pen Drive - 75 Nos. (Likely)

Make	Transcend/HP/Moser Baer/San Disk/Kingston
Capacity	64 GB
Compatibility	RHEL 4.0 / RHEL 5.0 / RHEL 6.0 /Ubuntu 10.0 or any of the higher versions of mentioned OS
Cap	Yes
String	Yes
Warranty	3 Years

HC.1. Personal Computers, Laser Printers and Offline UPS

HC.1.A. Personal Desktop Computer Specification – 75 No's. (Enclose product brochure in support)

Option- A : Intel Core i5 based Desktop

Parameters	Make & Specification
Product Name	
Product Manufacturer's Name	
Processor	
Cache	
Chipset	
No. of RAM slots available in the mother-board	
RAM Specification including detail of module combination given	
Hard Disk Specification	
Graphics specification	
Audio card specification	
Monitor Specification	
Combo Drive Specification	
Ethernet Card Specification	
Keyboard Specification	
Mouse Specification	
I/O ports number and their specification	
Mention whether Headphones, microphone and external speakers jack available	
Certifications, if any	
Industry Standard Compliances (for e.g. ACPI, APM, etc), if any	
OS with Version preloaded	
Open Office Suit Version	
If PC certified with OS quoted	
If Devanagari Script with Unicode fonts and Keyboard Layouts (Remington/ Phonetic/ Transliteration/ Inscript) supported	
Others, If any	

HC.1.B

Option –B : AMD based Desktop (Enclose product brochure in support)

Parameters	Make & Specification
Product Name	
Product Manufacturer's Name	
Processor	
Cache	
Chipset	
No. of RAM slots available in the mother-board	
RAM Specification including detail of module combination given	
Hard Disk Specification	
Graphics specification	
Audio card specification	
Monitor Specification	
Combo Drive Specification	
Ethernet Card Specification	
Keyboard Specification	
Mouse Specification	
I/O ports number and their specification	
Mention whether Headphones, microphone and external speakers jack available	
Certifications, if any	
Industry Standard Compliances (for e.g. ACPI, APM, etc), if any	
OS with Version preloaded	
Open Office Suit Version	
If PC certified with OS quoted	
If Devanagari Script with Unicode fonts and Keyboard Layouts (Remington/ Phonetic/ Transliteration/ Inscript) supported	
Others, If any	

HC.2 Multi Function Printers – 75 No's. (Enclose product brochure in support)

Parameters	Details			
Product Name				
Model No.				
Product Manufacturer's Name				
GENERAL CHARACTERISTICS	Functions			
	Paper Handling			
	Media Size			
	Media Types			
	Network Ready			
	Interface			
	Memory			
	Memory Expandability			
	Processor Speed			
	Output Tray Capacity (Min.)			
	Control Panel	LCD Text Display		
		Buttons		
		Copy Buttons	Reduce/Enlarge	
			Lighter/Darker	
No. of Copies				
Fax Buttons		Phone Book		
	Redial			
	Speed Dial			
LED Indicator Lights				
PRINT	Technology			
	Speed			
	Resolution			
	Duplex			
SCAN	Type			
	Resolution (Optical)			
	Bit Depth			
	Speed			
	ADF Capacity			
FAX	Speed			
	Modem			
	Pages held in memory			
	Speed dialing Numbers			
	Auto redialing			
	Fax Delayed Sending			
	Fax Polling			
	Fax Forwarding			

	Fax Broadcast	
	Telephone Handset Support	
COPIER	Speed	
	Resolution	Black
		Colour Text and Graphics
	Number of copies	
	Copy Reduce/Enlarge Setting	
Compatible System	Operating System	
Warranty		
Other Specifications	Technical	
Certification (attach copies of relevant certificates in support)		

HC.3 Line Interactive 1600VA UPS – 75 No's. (Enclose product brochure in support)

Parameters	Make & Specification
Product Name	
Model No.	
Product Manufacturer's Name	
Capacity (min. 1600VA)	
Back-up Time	
Technology Used	
AC Input Voltage	
AC Input Frequency	
AC Output Voltage	
AC Output Frequency	
Load Power Factor	
Load Capacity	
Whether Cold Start supported	
Whether Generator Compatible	
No. of Batteries	
Battery Manufacturer	
Battery Model No.	
Battery Specification	
Protections Offered	
Display Details	
Alarms	
AC Output Sockets	
Software, if any provided, mention Specifications and features (Also mention the Operating System in which the software works).	
Other features and specifications, if any	
Industry Standards Compliance, if any	
Certifications, if any	
Warranty Offered (Min. 3 years including that of the batteries)	

HC.4. Pen Drives – 64 GB Capacity – 75 nos.

Parameters	Make & Specification
Make	
Capacity	
Compatibility	
Cap	
String	

**PART – 3
FINANCIAL BID**

**FOR SUPPLY, INSTALLATION AND MAINTENANCE
OF
PERSONAL COMPUTERS, LASER PRINTERS, UPS AND PEN DRIVES
FOR
COURT MANAGERS**

General Information

1.	Name of Company	
2.	Full Address of company along with Telephone No.: Fax. No. : E-mail Address:	
3.	Excise duty included in the quoted price	___ . ___ % of basic price
4.	Any other charges included in the quoted price (i)Trade tax/Sales Tax (ii)Any other Levies	___ . ___ % of (basic price + excise duty) ___ . ___ %
5.	Discount if any	___ . ___ %
6.	AMC Charges (Should not be more than 6% of the Hardware value)	___ . ___ %

Table – A: Rates quoted for Personal Computers, Laser Printers and 2KVA Line Interactive UPS.

SI No.	Specification of Items as offered by the vendor in point Nos. 9(a), 9(b) and 9(c) under Section – II of Part – 2 Technical Bid of the Tender Document.	Approx Quantity	Unit Price						Total Price (Rs.) 3 x 9
			Basic Price (Rs.)	Excise Duty (Rs.)	Sub-Total (Rs.) 4+5	Trade Tax (Rs.)	Service charges including installation, training & warranty etc. (Rs.)	Total Unit Price (Rs.) 6+7+8	
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)
1.	1.A Personal Computers Option -A (Core i5 based)	75							
	1.B Personal Computers Option –B (AMD based)								
2.	2. Laser Jet Printers	75							
3.	3. 1600 VA UPS	75							
4	4. 64 GB Pen Drives	75							
Grand Total (Rs.)									