# High Court of Judicature at Allahabad, Uttar Pradesh

## REQUEST FOR PROPOSAL RECRUITMENT RELATED ACTIVITIES

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#### Introduction

- 1.1 High Court of Judicature at Allahabad invites sealed tenders in two Bid system from eligible and reputed bidders for award of contract for Recruitment Related activities.
- 1.2 The various stages (pre-examination and post-examination) in recruitment process of **various posts**, broadly, are as follows:
- a) Receipt of Applications in online mode
- b) Generation and online availability of admit cards
- c) Test Content Creation in 4 sets with backup arrangements
- d) Management of written Examination at exam centers
- e) Preparation of short listed candidates
- f) Typing and Stenography Test of Shortlisted candidates for Class-III posts
- g) Declaration of Final Results
- 1.3 The scale of operations may be of processing of approximately One Lakh applications.
- 1.4 High Court of Judicature at Allahabad intends to seek assistance of agencies having proven competence and rich experience in carrying out similar activities; and having excellent infrastructure facilities for carrying out different tasks relating to various recruitment processes. High Court of Judicature at Allahabad Invites bids as per details given in the following sections.

#### **Schedule of Activities**

1.5 The schedule of activities shall be as follows:

Last date of receipt of offers	06 <mark>-02-2017</mark> by 02:00 PM.
Date of opening of technical bids	09-02-2017 at 02:30 PM.
Cost of Tender Documents	Rs.10,000/- ( to be submitted along with the tender documents) in the form of Demand Draft. (Non refundable )
Earnest Money Deposit	Rs.5,00,000/-(Rs.Five Lakhs Only) in the form of Demand Draft.
Validity of the bid	120 Days
Address for Communication	The Registrar General, High Court of Judicature at Allahabad, Allahabad (U.P.), PIN- 211017. Phone No.(0532) -2421761
Place of opening the tender	Office of Registrar General, High Court of Judicature at Allahabad , Allahabad (U.P.), PIN- 211017.

#### 2. Scope of Work for recruitment

- 2.1 The High Court of Judicature at Allahabad will notify recruitment examination for 1250 Class III posts (1060 in FTC + 190 in Additional Court) and 500 Class IV post (424 in FTC + 76 in Additional Court) i.e. total 1750 posts in U.P. District Judgeships on fixed pay with certain terms and conditions as well as for 205 contractual posts of Technical Manpower (IT Supporting Staff) for the District Courts.
- 2.2 The proposed **schedule of receipt of applications** would be communicated separately.
- 2.3 Activities in relation to the recruitment process are:-

Sl.No.Description	Details At	
1-Creation and management of an online portal	Annexure 1	
for receiving online applications		
2- Preparing the Online Databases	Annexure 2	
3- Data integration and Setting up, Hosting and	Annexure 3	
Maintaining a Portal		
4- Issue of E-Call Letters/Admit Cards	Annexure 4	
5- Preparation of test content in 4 sets with	Annexure 5	
backup Arrangements		
6- Supply of Examination Centre Management	Annexure 6	
Kits		
7- Conduct of Examinations	Annexure 7	
8- Designing , Printing and Supply of OMR	Annexure 8	
Answer Sheets		
9- Processing of OMR Answer Sheets, Scanning,	Annexure 9	
Evaluation and Result Generation		

2.4 The agency is required to submit its approach and methodology to execute the project clearly explaining how it intends to achieve the objectives and scope of the work. The HIGH COURT OF JUDICATURE AT ALLAHABAD reserves the right to withdraw activities listed under any of the annexures and treat them independently.

#### **Eligibility for Participation**

- 2.5 The agency must be a company registered under the Companies Act, 1956 for at least three years as on 01/12/2016.
- 2.6 The agency should have executed 2 projects related to recruitment or examinations (Conduct of Exam and Results Declaration) after 1st April 2014 for any State/Union Public Service Commission/ Government departments/ Joint Entrance Examination for engineering, medical or management for the strength of 1,00,000 (One Lakh) candidates.
- 2.7 The agency must have executed at least one End to End Project (From application management, admit card management, examination conduct management, confidential matter handling, conduct of examination and result generation) of offline examination for more than One Lakh candidates in last one year.

- 2.8 The agency must have in house capability for OMR scanning and database generation, handling and management and own data center CERT-IN certified with DR location.
- 2.9 The agency should have ISO 9001 & ISO 27001 certification. CMMi level certification for services would be given preference.
- 2.10 The Bids of Bidders blacklisted by the Central Government/State Government or instrumentalities thereof shall not be considered. The Bids of the Bidders/their Partners/Directors/Agents against whom any criminal case is pending before any Court shall also not be considered.
- 2.11 The agency should have at least 500 trained and experienced manpower on rolls. Preference would be given to the agency having same employees' strength in Uttar Pradesh. The agency must have flexibility to deploy more skilled manpower if required. Agency must submit details like Employee id, name, Company Email ids, Contact number etc.

#### **Evaluation Criteria**

- 2.12 Bids shall be evaluated by the Recruitment Committee comprising of Hon'ble Judges. It reserves right to reject the lowest offer or any other offer without assigning any reason.
- 2.13 Bidders may submit their bids as per following details:-

Sr. No.	Criteria	
1	Average turnover in last 3 years from recruitment/examination business in	
	India.	
2	Quality certifications for recruitment/examination division of the agency	
3	Dedicated manpower on rolls deployed in recruitment/examination	
	process (Provide list of manpower with corporate email id and employee	
	id)	
4.	Recruitment or examination processes carried out in last 2 years in	
	UPSC, PSCs, Government departments, Banking, CPOs/ State Police/	
	Engineering, medical or management having candidate strength of One	
	Lakh.	
5.	Experience in successfully executing / supporting hybrid (both Online and	
	Offline) recruitment exam processes for a department in last 2 years for a	
	large number of candidates.	
6	Prior experience of scanning (number of OMR application forms in a	
	single process & single scanning) and database generation in a single	
	process in last 2 years.	
7	In House Scanning capability of the agency (in terms of OMR sheets	
	scanned per day). In no case scanning process may be outsourced.	
8	Experience of having executed end-to-end recruitment processing work	
	for Government / PSU clients in Uttar Pradesh for at least 2 departments.	

Note: Documents as proof required for above -

- a. Profit and Loss statement, Balance sheets for last three years for serial No. 1
- b. Copy of certificates for No. 2.
- c. Copies of work orders and completion certificate for No. 4, 5, 6 & 8.
- d. The documents must be self-certified.
- e. Experience should not include subletting work. Work experience should be counted on basis of end to end project execution in a single process.

#### **FORMAT FOR QUOTING RATES**

Sr. No.	Activities	Unit Rate per candidate in	Remarks if any
		INR	
1	Bidders are required to submit their bids		
	for complete package on per candidate		
	basis i. e. from the date of advertisement		
	till final results are declared (including		
	Typing Test, Practical Knowledge Test of		
	Programming and Stenography Test for		
	Class III posts).		

- 2.14 The rates quoted should include all taxes (except service tax) and all duties and levies, whatever applicable, F.O.R. Allahabad. The rates quoted shall be valid for the entire duration of the process.
- 2.15 All supporting documents should be annexed along with an index of such documents in the same order as tabled. Incomplete bids will not be considered.

The HIGH COURT OF JUDICATURE AT ALLAHABAD will prefer a single or a minimum number of vendors for the complete process to maintain the quality and integrity of the process.

#### **Terms and Conditions**

- 2.16 In view of the nature of the work, High Court of Judicature at Allahabad expects 100% error free processing of the recruitment process at all stages.
- 2.17 The agency shall provide a bank guarantee equivalent to 10% of the estimated cost of the project.

- 2.18 The agency shall enter into a Memorandum of Understanding with the High Court of Judicature at Allahabad detailing scope of work, service level agreements, penalties, financial and other terms and conditions.
- 2.19 The agency shall deploy a dedicated project manager and requisite skilled team for the project at Allahabad. Names, qualifications, experience of key team members need to be specified.
- 2.20 The agency must possess valid licenses of the software used for the High Court of Judicature at Allahabad if required.
- 2.21 The agency should have own CERT-IN certified data center with DR backup in India or having tie up with State data center or NIC data center (Please submit tie up proof).
- 2.22 All information, data, reports, studies, object modules, executables, flow charts, diagrams of any nature whatsoever produced by, for, or as a result of, any of the Services, and all copies of the foregoing, shall be the sole and exclusive property of the High Court of Judicature at Allahabad. The information or documents required, created and submitted in the development and implementation of this project in any or all source code modules other than IPR and on all reports, diskette labels, CDs, DVDs, Portable Hard disk software screens, flowcharts, and diagrams shall be the exclusive copyright of the High Court of Judicature at Allahabad, Uttar Pradesh.
- 2.23 The selected agency shall provide information/database/results in hard copy as well as in soft copy, as and when desired by the High Court.
- 2.24 Confidentiality of the process shall be paramount and any lapse shall invite penalties. The selected agency shall not disclose the fact that it is working for the High Court of Judicature at Allahabad to third parties.
- 2.25 Penalties shall be imposed in case of failure by the agency to deliver the services according to the agreed terms and conditions and time lines.
- 2.26 The selected agency would have to comply with the e-governance standards of Government of India (<a href="http://egorstandards.gov.in">http://egorstandards.gov.in</a>).
- 2.27 In case of any manipulation by the Agency, High Court of Judicature at Allahabad will have the right to proceed against the Agency under the relevant provisions of Law.
- 2.28 The successful agency is required to comply with the requirements of all the Acts, Rules and Regulations framed by the State Government/ Central Government relating to contract work and the High Court, Allahabad will not be responsible for any breach thereof.
- 2.29 High Court of Judicature at Allahabad has right to reject the tender without any reason.
- 2.30 All disputes related to this bid are subject to Allahabad Jurisdiction.
- 2.31 Bidders must have fair record while handling confidential data or any other exam related activities.

#### **Submission of Bids**

2.32 The **technical** and **financial** bids should be submitted in **two separate sealed envelopes** clearly indicating the contents of each envelope. **Both these envelopes should be kept in a single bigger envelope with an endorsement at the top "TENDER FOR ENGAGEMENT OF AGENCY FOR RECRUITMENT - NOT TO BE OPENED BEFORE <b>09.02.2017"**.

Interested and eligible Bidders may submit their Bid either personally or by post (Registered/Speed Post)/Courier to the Registrar General, Allahabad High Court, Allahabad, U.P. - 211017, so as to reach the High Court on or before 06.02.2017 by 2.00 p.m. The High Court will not be responsible for any delay on the part of the Postal Department/Courier. Any Bid received after the aforesaid last date and time will not be accepted. Conditional Bids will also not be considered.

- 2.33 The technical bid must be accompanied by :-
- a) A demand draft for Rs. 10000/- payable to **Registrar General**, **High Court of Judicature at Allahabad**, **Uttar Pradesh** towards cost of tender documents. This amount shall be **non-refundable**.
- b) A demand draft for Rs. 5,00,000/- payable to **Registrar General, High Court of Judicature at Allahabad, Uttar Pradesh** towards earnest money deposit.
- 2.34 The bids must be submitted as per schedule indicated in the Schedule of Activities to the undersigned in hard copies. No soft copies shall be entertained.

#### **Registrar General**

High Court of Judicature at Allahabad,

Allahabad (U.P.), PIN- 211017.

Phone No.: (0532) -2421761

#### **Submission of Bids-**

The Bids would be submitted in 2 bids systems i.e. Technical Bid and Financial Bid.

#### **Technical Bid should contain:**

- 1. Cost of RFQ in form of DD issued from Nationalized Bank in a separate envelop mentioning the same (In absence of the same the Tender would be rejected)
- 2. EMD of RFQ in form of DD issued from Nationalized Bank in a separate envelop mentioning the same (In absence of the same the Tender would be rejected)
- 3. Signed Tender Document
- 4. All Statuary documents and Relevant Experience Certificates as per RFP requirements
- 5. The technical bid envelop should super scribed with 'Technical Bid'

All the above documents need to be kept in **sealed** envelope superscribed on it 'Technical Bid'.

#### Financial Bid should contain:

1. Financial Quote for the services strictly as per given format on the letter head of agency with bidders signature which need to be kept in a sealed envelop superscribed on it 'Financial Bid'.

After evaluation & qualification of Technical Bids, the Financial Bid would be opened.

Annexures

Annexure 1: Creation and management of an online portal for receiving online

Applications

Annexure 2: Preparing the Online Application Databases

Annexure 3: Data integration and Setting up, Hosting and Maintaining the Portal

Annexure 4: Issue of E-admit Cards/Call letters

Annexure 5: Test Content creation in 4 sets with Backup arrangements

Annexure 6: Supply of Examination Centre Management Kits

Annexure 7: Conduct of Examinations

Annexure 8: Designing, Printing and Supply of OMR Answer Sheets

Annexure 9: Processing of OMR Answer Sheets, Scanning, Evaluation and Result

Generation

## Annexure 1 Creation and management of an online portal for Receiving online applications

#### 1. <u>Creation and management of an online portal for receiving online applications</u>

- 1. The agency shall create a dedicated website / portal and application form that should be capable of receiving online applications in bilingual mode (Hindi and English).
- 2. The website and application form should be designed keeping in view the recruitment, reservation and other relevant rules of Government of UP under the guidance of High Court of Judicature at Allahabad.
- 3. Necessary security measures/certifications shall be provided by the agency.
- 4. The portal should have a payment gateway including payment through designated banks as specified by the HIGH COURT OF JUDICATURE AT ALLAHABAD.
- 5. The portal shall have an administrative module for the authorized functionaries of the HIGH COURT OF JUDICATURE AT ALLAHABAD.
- 6. The portal shall be equipped to generate email and SMS responses to the candidates at the required stages of the process as instructed by the HIGH COURT OF JUDICATURE AT ALLAHABAD.
- 7. Regular MIS reports shall be submitted to the HIGH COURT OF JUDICATURE AT ALLAHABAD till the completion of recruitment process.
- 8. The application form should be supported by SMS / Email and Toll free helpdesk for at least 15 seats during all the recruitment related activities in U.P. that needs to be available on all working days till the recruitment process.
- 9. Admin panel needs to be provided for access of real time information to the High Court of Judicature at Allahabad.
- 10. Agency should use open source technologies preferably for development of portal / application form.

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#### **Annexure 2 Preparing the Online application Databases**

#### 2. Preparing the online application Databases

- (1) Coordinating and receiving the online application database from the HIGH COURT OF JUDICATURE AT ALLAHABAD if needed.
- (2) Identification of candidates eligible for age and fee relaxation by matching the application data.
- (3) Purification of the database as per decisions of the HIGH COURT OF JUDICATURE AT ALLAHABAD.
- (4) Generation of MIS reports daily and as per requirement of the HIGH COURT OF JUDICATURE AT ALLAHABAD.
- (5) Creation and delivery of an error free database to the HIGH COURT OF JUDICATURE AT ALLAHABAD for storage and retrieval on a suitable medium. The database shall be in open source server architecture and should be fully searchable. An interface for searching the database on all fields shall be provided which will display information in a format required by the HIGH COURT OF JUDICATURE AT ALLAHABAD.
- (6) A verifiable audit trail of all activities undertaken shall be maintained by the agency which may be inspected by the HIGH COURT OF JUDICATURE AT ALLAHABAD anytime.

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### Annexure 3 Data integration and Setting up, Hosting and Maintaining a Portal

#### 3. <u>Data integration and Setting up, Hosting and Maintaining a Portal</u>

- (1) The agency shall be responsible for data integration of all the stages of the recruitment process. It shall set up, host and maintain a website for comprehensive management of the entire recruitment process from the stage of receiving applications till declaration of final results.
- (2) The web server hired should be located in India in a reliable data center and be robust, available and reliable.
- (3) The web server, hosted applications and database shall comply with CERT-IN security guidelines or equivalent and should be security audited by CERT-IN approved vendors. The website should be accessible through all standard/popular browsers.
- (4) The website should support all the stages of the recruitment process, viz., Written Examination, Practical Knowledge Test of Programming, Computer Type Test, Stenography Test and Final result declaration etc.
- (5) The agency shall be responsible for uploading of Admit cards for the primary stage as well as the subsequent stages on the website in a downloadable/searchable form. An interface will be provided to the candidates and subsequently communicated by SMS/E-mail so that they can download their own call letter on proper authentication as per direction of High Court of Judicature at Allahabad.
- (6) The agency shall be responsible for export/import of Examination Centre wise/ Date wise/ Session wise/ Room wise data to/from an agency specified by the HIGH COURT OF JUDICATURE AT ALLAHABAD before the conduct of a Written Examination etc.
- (7) For result processing of each written examination, the following activities shall be done by the agency as per direction of High Court of Judicature at Allahabad:
- a. Uploading the answer key on the website for the specified period.
- b. Inviting of objections for a specified period.
- c. Uploading the scanned images of the two separated parts of answer sheet of the candidates by combining them together along with their scores on the basis of purified answer key for a specific period.
- d. Inviting of objections for a specified period.
- e. Declaration of results.
- (8) The agency shall be responsible for integration of the results of Written Examination.
- (9) An interface shall be provided for the candidates to assist them during the entire process. No candidate should be able to view data of another candidate at any stage.
- (10) An interface shall be provided to the HIGH COURT OF JUDICATURE AT ALLAHABAD so that all activities relating to management of a particular recruitment processes may be done by the authorized personnel of the HIGH COURT OF JUDICATURE AT ALLAHABAD.
- (11) Appropriate training to HIGH COURT OF JUDICATURE AT ALLAHABAD's personnel shall be provided as required.
- (12) At the end of each recruitment process, the entire data relating to that process and web pages shall be archived and handed over to the HIGH COURT OF JUDICATURE AT ALLAHABAD in External Drives/ DVDs.

The agency will have to deploy sufficient resources for the website to ensure (13)availability and quick response time to the candidates to the satisfaction of the HIGH COURT OF JUDICATURE AT ALLAHABAD even at peak loads.

**Issue of Call Letters/Admit Cards** Annexure 4

**Issue of Call Letters/Admit cards** 

- (1) Identification of candidates eligible for age and fee relaxation by matching the application data.
- Identification of ineligible candidates on various parameters. (2)
- Generation of Roll Numbers ensuring randomization. (3)
- **(4)** Data entry of examination center data.

4.

- Online Portal for download of Admit Cards having candidate relevant information (5)and examination related instructions.
- (6)Allotment of eligible candidates to Written Examination as per instructions of the HIGH COURT OF JUDICATURE AT ALLAHABAD.
- **(7)** The agency shall be responsible for timely availability of E-Call Letters as specified by the HIGH COURT OF JUDICATURE AT ALLAHABAD to the candidates online.
- Providing a dedicated 15 seats Helpline with Toll free no, SMS and E-Mail facility (8) for answering the queries of the candidates to be established in U.P.
- Issue of duplicate/additional Call Letters wherever needed. (9)
- A verifiable audit trail of all activities undertaken shall be maintained by the agency (10)which may be inspected by the HIGH COURT OF JUDICATURE AT ALLAHABAD anytime.

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#### Annexure 5 Test Content Creation

#### 5. Test content creation

- (1) Agency is expected to prepare multiple choice objective type question papers for all candidates.
- (2) The question paper will have 100 or more than 100 questions as per the guideline / syllabus provided by High Court of Judicature at Allahabad.
- (3) Question paper should have a balanced mix of easy (30%) average (50%) and tough (20%) questions.
- (4) Agency shall prepare 2 numbers of question papers (Examination Question paper) as per the guideline / syllabus provided by High Court of Judicature at Allahabad e.g. one primary and one backup.
- (5) Each question paper would have 4 sets of question papers (A,B,C,D) with same question but with changed sequence.
- (6) Randomization of questions across all the four set should be ensured that no commonality in position of any question is found across any series. This process should be 100% accurate.
- (7) The sets will be bilingual (Hindi & English). Hindi translation of the question papers will also be carried out by the Agency.
- (8) Agency should ensure that all the content items must be error free.
- (9) The confidential material storage and its security would be provided by High Court of Judicature at Allahabad at each district level.
- (10) Supply of question paper to all the test centers as per count of candidates.
- (11) Instruction on the first page will be decided in consultation with High Court of Judicature at Allahabad , U.P.
- (12) Question paper as designed above should be printed on quality white/off-white paper (thickness 60 GSM or more).
- (13) Each question paper should be stapled on left hand side twice and sealed from the other three sides.
- (14) The agency will deliver center wise / district wise test material in sealed boxes as per direction of High Court of Judicature at Allahabad at a central location in each district. The question paper and OMR sheets will be packed in separate envelops with their serial no (from to) printed on them. The High Court of Judicature at Allahabad will facilitate the safekeeping of test material at each district head quarter under its custody till the exam day and will facilitate the distribution of the same with its officials to each district venue.

#### **Annexure 6** Supply of Examination Centre Management Kits

#### 6. Supply of Examination Centre Management Kits

- (1) Generation, printing and supply of Exam Centre Management Kits, which will include:
- a. List of roll numbers of candidates appearing at each examination center.
- b. Seating plan.
- c. Room wise Attendance Sheets with roll number, photograph and signatures of candidate, with provision for pasting of a fresh colour photograph on the attendance sheet.
- d. Room wise desk slips.
- (2) Supply of various Report Forms which are to be filled by the center in-charge.
- (3) Supply of packing material for the packing of answer sheets comprising labelled envelopes for easy handling and administration.

#### Annexure 7 Conduct of Examination

#### 7. Coordination for Conduct of Examination

The HIGH COURT OF JUDICATURE AT ALLAHABAD conducts the written etc. examinations at official venues and arranges for invigilation and supervision of examination processes through official channels. The Examination Centre Management Kits, Answer Sheets and Question Papers are distributed through the official channels / by agency; as per direction of High Court of Judicature at Allahabad. The agency shall depute own employee as 'Centre Coordinator' at each Examination Centre at each session of examination. Below are details for coordination for conduct of examination:-

- (1) Agency would facilitate the booking for suitable and good venues across all districts in UP. Payout to the exam centers would be done by agency. Agency would ensure one test center coordinator at center level, one invigilator per 24 candidates and support staff as required. The Agency would conduct venue preparedness exercise one day before the test, with all the venues & HIGH COURT OF JUDICATURE AT ALLAHABAD officials including the test coordinator & Invigilators briefing them about their role and duties. Venue Desk Roll No. stickering, Room Readiness, Invigilator Duty allocation & Duty chart preparation can also be done one day prior to exam.
- (2) Agency will be required to prepare standard test procedure in consultation with High Court of Judicature at Allahabad officials, with view to conduct the test uniformly in a fair manner at all venues. The procedure should be exhaustive and clearly indicate all the possible activities keeping in mind conduct of all UP district wise test by different people and venue. For this purpose the Agency is required to prepare a Test Manual, Standard Formats for capturing information etc. Allotments of examination centers to candidates should be as per the direction of High Court of Judicature at Allahabad, U.P.
- (3) Agency would deploy own trained and experience manpower as Venue Supervisor at each test center to conduct test smoothly and coordinate between the HIGH COURT OF JUDICATURE AT ALLAHABAD and venue staff.
- (4) Agency would coordinate pre-examination preparation at each venue, which will include training, briefing, putting up signages and other administrative arrangements.
- (5) Agency would ensure packaging of answer sheets as per directions of the HIGH COURT OF JUDICATURE AT ALLAHABAD.

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- (6) Agency would report impartially on the conduct of examination for each session if applicable, which will include necessary details as specified by the HIGH COURT OF JUDICATURE AT ALLAHABAD.
- (7) Agency would coordinate transfer of candidates' data, which may include biometrics, scores and reports of candidates, back to the agency for integration with the master database if applicable.
- (8) Setup necessary hardware required for the same at the designated centers / scanning center.
- (9) All logistics expenses for handling confidential material would be borne by agency. Though the security provision would be provided by High Court of Judicature at Allahabad

#### **Annexure 8** Designing, Printing and Supply of OMR Answer Sheets

#### 8. <u>Designing</u>, Printing and Supply of OMR Answer Sheets

- (1) Designing and printing of OMR answer sheets as per format approved by the HIGH COURT OF JUDICATURE AT ALLAHABAD with the following features:
  - a. The original answer sheet shall be in 1 part having the barcode and unique serial number of the answer sheet.
  - b. Thickness of the original sheet shall be minimum 110 gsm.
  - c. Appropriate security features shall be incorporated as required.
  - d. The OMR sheets shall be pre-scanned.
- (2) Printed answer sheets shall be packeted in quantities as directed by the HIGH COURT OF JUDICATURE AT ALLAHABAD in tamper-proof envelopes with appropriate labelling.
- (3) Supply of answer sheets shall be done at locations specified by the HIGH COURT OF JUDICATURE AT ALLAHABAD.
- (4) Supply of sample answer sheets watermarked as 'SAMPLE' in sufficient quantity for testing and training.
- (5) Security arrangements would be facilitated by HIGH COURT OF JUDICATURE AT ALLAHABAD for distribution of confidential material from central location to exam center and also at exam center level.

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### Annexure 9 Processing of OMR Answer Sheets, Scanning, Evaluation and Result Generation

#### 9. Processing of OMR Answer Sheets, Scanning, Evaluation and Result Generation

- (1) Systematic arrangements shall be made for receipt and storage of answer sheets on behalf of the HIGH COURT OF JUDICATURE AT ALLAHABAD at location(s) at or at additional places as specified by the HIGH COURT OF JUDICATURE AT ALLAHABAD.
- (2) The answer sheets shall be received in sealed packets.
- (3) Opening, sorting, scanning and processing of answer sheets shall be done at HIGH COURT OF JUDICATURE AT ALLAHABAD premises in Allahabad/Lucknow or at any additional places as specified. The OMR sheets shall be double scanned to check mismatches.
- (4) The agency shall arrange all manpower, equipment, hardware, software, generators and any other material required for these purposes.
- (5) Agency would install the video surveillance and biometrics for secured access to the scanning center. The same data would be handed over to the HIGH COURT OF JUDICATURE AT ALLAHABAD if asked.
- (6) After scanning, the answer sheets shall be handed over to the HIGH COURT OF JUDICATURE AT ALLAHABAD duly packeted as directed with their scan number and a soft and hard copy for matching of scanned numbers and answer sheet's unique serial number for storage and retrieval.
- (7) All answer sheets shall be scanned completely in good quality so that PDF /image may be generated and stored in a soft copy.
- (8) A soft copy of all complete answer sheets combined on the basis of unique serial number on OMR sheet shall be provided in signed DVDs in duplicate to the HIGH COURT OF JUDICATURE AT ALLAHABAD within 2-3 weeks of the closing date of receipt of answer sheets.
- (9) A summary of total candidates issued call letters, appeared, abstained and evaluated shall be provided to the HIGH COURT OF JUDICATURE AT ALLAHABAD center-wise, room-wise in hard copy duly signed on each page.
- (10) Pre-scanning and testing of sample OMR sheets made available by the HIGH COURT OF JUDICATURE AT ALLAHABAD shall be done to ensure 100% accuracy.
- (11) Processing of data captured on scanning of both parts, matching of data of OMR answer sheet of the candidate, after applying all checks to ensure flawless capture of information. The generated database must include details entered in the answer sheets completely with 100% accuracy.
- (12) Manual data entry shall be done only with prior permission of the HIGH COURT OF JUDICATURE AT ALLAHABAD, with reasons to be recorded in writing, wherever required, to ensure that all fields are entered correctly.
- (13) All answer sheets shall be evaluated. Any exceptions must be notified in writing to the HIGH COURT OF JUDICATURE AT ALLAHABAD.

- (14) Processing accurate results of the candidates on the basis of the answer keys provided by the HIGH COURT OF JUDICATURE AT ALLAHABAD.
- (15) Ensuring purity and total data security during and after the process.
- (16) Uploading the scanned combined image of the candidates' answer sheets along with their scores on the website for display to individual candidates. An interface shall be provided for the candidates to assist them during the entire process. No candidate should be able to view data of another candidate.
- (17) The HIGH COURT OF JUDICATURE AT ALLAHABAD invites objections from the candidates on the evaluation of answer sheets. The agency shall assist the HIGH COURT OF JUDICATURE AT ALLAHABAD in inviting the objections, receiving, processing, informing the candidate about the result of their objection, and purifying evaluation as required.
- (18) Generation of final merit list as per mandatory rules and parameters as specified by the HIGH COURT OF JUDICATURE AT ALLAHABAD. The roll no. of the candidate will be matched to the correct name and category details of the candidate so as to process the final merit list. The merit list so prepared shall be submitted to the High Court, Allahabad in soft copies as well as hard copies which may be duly certified by the responsible authorities of the agency.
- (19) The database shall be handed over to the HIGH COURT OF JUDICATURE AT ALLAHABAD in two copies in external drives/DVDs of appropriate capacity. The database shall be in open server architecture and should be fully searchable.
- (20) The agency shall provide daily MIS reports to the HIGH COURT OF JUDICATURE AT ALLAHABAD detailing the progress of work and other details as may be required by the HIGH COURT OF JUDICATURE AT ALLAHABAD.
- (21) A verifiable audit trail of all activities undertaken shall be maintained by the agency which may be inspected by the HIGH COURT OF JUDICATURE AT ALLAHABAD anytime.
- (22) The HIGH COURT OF JUDICATURE AT ALLAHABAD expects the scanning activity to be completed within 4 weeks from the date of last receipt of answer sheets by the agency.
- (23) All the Physical Security arrangements (Guards) would be facilitated by HIGH COURT OF JUDICATURE AT ALLAHABAD at scanning centers if required.

Date: 24.01.2017 Sd/-

**Registrar General** 

High Court of Judicature at Allahabad